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**BC**

**HIV/AIDS**

**RESOURCE**

**DIRECTORY**

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# BC HIV/AIDS RESOURCE DIRECTORY

Produced by:



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# TABLE OF CONTENTS

1 CANADA – BC .....	1-1
2 PROVINCIAL HEALTH UNITS .....	2-1
3 CARIBOO .....	3-1
100 Mile House .....	3-1
Quesnel .....	3-1
Williams Lake .....	3-2
4 KOOTENAYS .....	4-1
Castlegar .....	4-1
Cranbrook .....	4-2
Creston .....	4-2
Fernie .....	4-3
Fruitvale .....	4-3
Golden .....	4-3
Grand Forks .....	4-4
Greenwood .....	4-5
Invermere .....	4-5
Kaslo .....	4-6
Kimberley .....	4-6
Nakusp .....	4-6
Nelson .....	4-7
Revelstoke .....	4-8
Sparwood .....	4-9
Trail .....	4-9
5 NORTH AND CENTRAL COAST .....	5-1
Bella Coola .....	5-1
Kitimat .....	5-1
Masset .....	5-1
Stewart .....	5-2
Prince Rupert .....	5-2
6 NORTHERN INTERIOR .....	6-1
Burns Lake .....	6-1
Chetwynd .....	6-1
Clearwater .....	6-2
Dawson Creek .....	6-2
Fort Nelson .....	6-3
Fort St. James .....	6-3
Fort St. John .....	6-3
Fraser Lake .....	6-4
McBride .....	6-5

Mackenzie.....	6-5
Prince George.....	6-5
Smithers .....	6-8
Terrace .....	6-9
Valemount.....	6-9
<b>7 THOMPSON – OKANAGAN.....</b>	<b>7-1</b>
Armstrong .....	7-1
Ashcroft .....	7-1
Barrière.....	7-2
Chase .....	7-2
Enderby .....	7-3
Kamloops.....	7-3
Kelowna .....	7-5
Keremeos.....	7-9
Lillooet .....	7-10
Logan Lake .....	7-10
Lumby.....	7-10
Merritt .....	7-11
Oliver.....	7-11
Osoyoos.....	7-11
Penticton.....	7-12
Rutland .....	7-12
Salmon Arm.....	7-12
Sicamous.....	7-13
Summerland .....	7-13
Vernon .....	7-13
Vanderhoof .....	7-16
Westbank.....	7-17
<b>8 VANCOUVER ISLAND – GULF ISLANDS – SUNSHINE COAST .....</b>	<b>8-1</b>
Alert Bay .....	8-1
Campbell River .....	8-1
Courtenay .....	8-3
Comox .....	8-6
Duncan .....	8-7
Ganges .....	8-9
Gibsons.....	8-9
Gold River.....	8-10
Hornby Island.....	8-11
Ladysmith .....	8-11
Lake Cowichan.....	8-11
Langford – Millstream.....	8-12

Nanaimo .....	8-13
Parksville.....	8-15
Port Alberni.....	8-16
Port Hardy .....	8-17
Powell River .....	8-18
Saanichton.....	8-19
Sechelt .....	8-19
Sidney .....	8-20
Sooke .....	8-20
Ucluelet .....	8-20
Victoria .....	8-21
<b>9 VANCOUVER – LOWER MAINLAND.....</b>	<b>9-1</b>
Abbotsford .....	9-1
Agassiz .....	9-1
Burnaby .....	9-2
Chilliwack .....	9-3
Clearbrook .....	9-4
Coquitlam .....	9-4
Delta.....	9-4
Hope.....	9-5
Langley.....	9-5
Maple Ridge .....	9-6
Mission .....	9-7
New Westminster.....	9-8
North Vancouver.....	9-9
Pemberton .....	9-10
Port Coquitlam.....	9-10
Richmond .....	9-11
Squamish.....	9-11
Surrey.....	9-11
Vancouver .....	9-13
Whistler .....	9-53
White Rock.....	9-53
<b>10 INDEX .....</b>	<b>10-1</b>

# 1 Canada – BC

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## **Alcohol and Drug TRYline**

Phone: 1-800-660-9382

■ Drug/Alcohol Counselling

This toll-free line offers information and referral services for people across BC who need help with any kind of substance abuse. TRYline counsellors can arrange to have materials sent to callers on request. Sponsored by Drug and Alcohol Programs, Ministry of Health.

## **Alzheimer Society of BC**

20 – 601 West Cordova  
Vancouver, BC V6B 1G1  
Phone: 681-6530 Fax: 669-6907  
Toll-free in BC: 1-800-667-3742

■ Mental Health  
■ Support Services  
■ Education

The Society provides information and support to families, health care workers and the public on all aspects of Alzheimer's disease. The Society is an excellent resource for understanding and coping with varying degrees of dementia.

## **BC Association for Community Living**

300 – 30 East 6th Avenue  
Vancouver, BC V5T 4P4  
Phone: 875-1119  
Patty Gibson

■ Mental Health  
■ Advocacy  
■ Education

Agency provides AIDS information and printed materials to mentally handicapped people.  
Hours: Weekdays 9:00 a.m. to 5:00 p.m.

**BC Association of Indian Friendship Centres**

3 – 2475 Mt. Newton Crossroad  
Saanichton, BC V0T 1M4  
Phone: 652-0210  
Rusty Wilson

■ First Nations

**BC Centre for Disease Control**

Ministry of Health and Ministry Responsible for Seniors  
828 West 10th Avenue  
Vancouver, BC V5Z 1L8  
Phone: 660-6060 Fax: 660-6066

■ Health Services  
■ Education

The Centre has the following preventive services under its direction:

- Provincial Laboratories: 660-6070
- Government Employees' Health Services: 660-6135
- Division of Tuberculosis Control: 660-6108
- Division of Sexually Transmitted Diseases: 660-6161
- Epidemiology Division: 660-6063

**BC Centre for Excellence in HIV/AIDS**

608 – 1081 Burrard Street  
Vancouver, BC V6Z 1Y6  
Phone: 631-5477  
Help Line: 1-800-665-7677  
Irene Goldstone

■ Education  
■ Research  
■ Help Line

The Centre provides:

- Ongoing educational symposia for health care providers in BC
- Laboratory and clinical research to benefit British Columbians with HIV/AIDS
- A physician's 24-hour hotline answered by general practitioners with experience in the treatment of HIV and associated illnesses
- Information about the Centre's drug program and the management of occupational exposure to HIV/AIDS
- Videotapes of monthly AIDS care rounds at St. Paul's Hospital

- Workshops, video and print materials on occupational exposure to HIV/AIDS

### **BC Civil Liberties Association**

425 – 815 West Hastings Street  
Vancouver BC V6C 1B4  
Phone: 687-2919  
John Westwood

- Advocacy

The Association accepts individual cases involving human rights. No referrals or fees are required. Hours: Weekdays 9:00 a.m. to 5:00 p.m.

### **BC Coalition of People with Disabilities**

204 – 456 West Broadway  
Vancouver, BC V5Y 1R3  
Phone: 875-0188 Fax: 875-9227  
Geoff McMurchie *or* Gaylene Fisher

- Advocacy
- Education
- Support Services

This province-wide self-help umbrella group represents people with various disabilities. The Coalition provides information, referrals, individual and group advocacy, and prevention services. The Coalition also sponsors self-help projects.

### **BC Council of Human Rights**

2nd Floor – 844 Courtney Street  
Legislative Buildings  
Victoria, BC V8V 1X4  
Phone: 387-3710 Fax: 387-3643  
Toll-free: 1-800-663-0836  
Mariann Burka

- Human Rights

This agency is responsible for receiving, investigating, mediating and adjudicating complaints of discrimination under the Human Rights Act. Complaints alleging discrimination contrary to the Act can be made in person on a complaint form or by personal letter. The Council has adjudicated complaints of discrimination from persons with HIV/AIDS. The agency enforces the Human Rights Act. Persons wishing to file a complaint may telephone the Council office and speak to an Intake Officer. Hours: Weekdays 8:30 a.m. to 4:30 p.m.



**BC Housing Management Commission**

1701 – 4330 Kingsway  
Burnaby, BC V5H 4G7  
Phone: 433-1711, ext. 301

Housing

The Commission serves those in need of housing through housing subsidies. Funds Helmcken House, McLaren House and the BC Persons With AIDS Society's rent supplement program.  
Hours: Weekdays 8:30 a.m. to 4:30 p.m.

**BC Human Rights Coalition**

718 – 744 West Hastings Street  
Vancouver, BC V6C 1A5  
Phone: 689-8474  
Susan O'Donnell

- Human Rights
- Advocacy
- Education

The Coalition provides human rights education and assists complaints through the BC Council of Human Rights process. The Coalition works to get PWA cases on the fast track. The Coalition successfully lobbied to amend the BC Human Rights Act to include discrimination based on sexual orientation.

**BC Native AIDS Awareness Program**

828 West 10th Avenue  
Vancouver, BC V5Z 1L8  
Phone: 660-2087  
Mary Brown or Nadine Caplette

- First Nations
- Education

The BC Native AIDS Awareness Program's basic service is to provide HIV/AIDS and STD prevention and education for aboriginal groups across BC. Programs are developed in consultation with the community. The available programs are:

Community-based workshops

- Professional education courses on HIV/AIDS and STDs for aboriginal health and human service workers
- Sexuality education

## **BC Persons With AIDS Society**

1107 Seymour Street  
Vancouver, BC V6B 5S8  
Phone: 681-2122 Fax: 893-2251

- Counselling
- Education
- Advocacy
- Support Services
- Legal Advice
- Financial Assistance
- Clothing

Since 1986, the British Columbia Persons With AIDS Society has promoted self-help and self-care by providing services and support to people living with HIV disease and AIDS. BCPWA is directed by and for people living with HIV disease. BCPWA has a membership of more than 2,700 individuals.

■ **Support Programs (681-2122, ext. 259)**

Peer counselling is available on a regular basis. Drop in or phone for an appointment. BCPWA provides a safe, comfortable, non-judgemental environment where persons living with HIV/AIDS can come together, be listened to, share, explore feelings and benefit from mutual support on a one-to-one basis.

The Complementary Health Fund subsidizes members up to \$100 per month for health-related expenses not covered by existing medical plans. Call 681-2122, ext. 321 for more information on policies, eligibility and procedures.

Poli & Esters is a “new to you” clothing store open to BCPWA members. Call for hours of operation.

Various support groups (HIV, heterosexual, etc.) run on an ongoing basis.

■ **Individual Advocacy (681-2122, ext. 275)**

This program is available to members who face issues that range from workplace discrimination through to social services appeals and tribunals.

Free legal advice is available through the Law Students' Legal Advice Program. Law students under the supervision of a practising lawyer prepare wills, living wills and health care directives. LSLAP also assists members in landlord/tenant disputes, small claims and criminal matters and provides general legal advice.

■ **Treatment Information Project (681-2122, ext. 239)**

This project provides members with accurate, up-to-date treatment information, which assists individuals in making informed treatment and therapy decisions.

■ **Prison Outreach Program (681-2122, ext. 204)**

The prison outreach program offers inmates living with HIV disease one-to-one peer counselling, referrals and access to community resources upon release.

■ **Volunteering (681-2122, ext. 290)**

BCPWA offers its members extensive volunteer opportunities.

#### Publications

A monthly newsletter provides timely, insightful articles and solid treatment information.

Call 681-2122, ext. 308 for details.

The *Positive Living Manual* is free to members.

### **Canadian HIV Trials Network**

200 – 1033 Davie Street  
Vancouver, BC V6E 1M7  
Phone: 631-5327  
Robin Sussel .

#### Research

The Network provides information about trials conducted by Canadian researchers. A small library is available to those researchers conducting trials.

### **Canadian Human Rights Commission**

13th Floor – 800 Burrard Street  
Vancouver, BC V6Z 1X9  
Phone: 666-2251 Fax: 666-2386  
TTY: 666-3071

#### Human Rights

The Canadian Human Rights Commission is responsible for administering the Canadian Human Rights Act which applies to all government departments and agencies, crown corporations, and businesses and industries under federal jurisdiction, such as banks, airlines, and railways. It protects against discrimination based on race, national or ethnic origin, colour, religion, age, sex, family or marital status and disability (which includes mental and physical disabilities as well as those that are a result of existing or previous drug or alcohol dependence).

**Canadian Mental Health Association**

405 – 611 Alexander Street  
Vancouver, BC V6A 1E1  
Phone: 254-3211 Fax: 254-2272

Mental Health  
Education  
Support Services

The CMHA initiates and supports voluntary action for mental health throughout BC. It uses province-wide education and prevention programs to publicize the issues. Each branch provides direct service to its community.

**Canadian National Institute For The Blind (CNIB)**

100 – 5055 Joyce  
Vancouver, BC V5R 6B2  
Phone: 431-2121

Counselling  
Education  
■ Support Services

The CNIB has offices located throughout the province to provide a range of services for people with visual impairments, which include counselling, employment services, skills training, and technology. Rehabilitation and social services for visually impaired persons include counselling, mobility training, cane usage, tapes, and braille transcription. Clients and their optometrists must sign a release form before receiving services. Check the telephone directory white pages under Canadian National Institute for the Blind for local listings. Hours: Weekdays from 8:30 a.m. to 4:30 p.m.

**Canadian PID Society**

Box 33804  
Vancouver, BC V6J 4L6  
Phone: 684-5704

Women  
Education  
Support Services  
Counselling

This non-profit society provides information, support and counselling to women with Pelvic Inflammatory Disease (PID) and their families. It promotes prevention of PID by providing information about the disease to the general public and to professionals. It also distributes public education brochures, booklets, research papers and other resource materials on PID.

**Canadian Red Cross Blood Service**

4750 Oak Street  
Vancouver, BC V6H 2N9  
Phone: 879-7551

Health Services

**Continuing Care – Ministry of Health**

1515 Blanshard Street  
Victoria, BC V8W 3C8  
Phone: 669-4211

Support Services  
Health Services

The Continuing Care Division of the Ministry of Health provides a comprehensive range of community-based supportive health care services to assist people whose ability to function independently is affected by long-term health-related problems. The type of help and support varies from one person to another and the amount and frequency of services may change over time. The Continuing Care Division provides a variety of care services which include homemaker services, meal programs, home nursing care, and physiotherapy services. Residential care services include care homes, family care homes, and group homes. Special support services include adult day care, respite care, and assessment and treatment centres. All services are accessible through the Continuing Care office of your local health unit.

**DAWN BC – Disabled Women's Network of BC**

506 Lone Tree Place – RR #6  
Victoria, BC V9B 5T9  
Phone: 474-5939

■ Women  
Support Services  
Education

This group provides a network for women with disabilities who are interested in women's issues and in particular those issues that are especially significant for people with disabilities. DAWN BC seeks to promote better communication among women with disabilities and between women with disabilities and able-bodied women through self and public education.

## **Healing Our Spirit – BC First Nations AIDS Society**

102 – 1193 Kingsway  
Vancouver, BC V5V 3C9  
Phone: 879-0906 Fax: 879-1690  
Linda Day

■ First Nations  
Support Services  
■ Education  
Financial Assistance

- The Healing Circle is open to persons living with HIV and AIDS, partners, families, friends and caregivers.

Education staff will travel to communities throughout BC to provide organizations, schools and community groups with important information about HIV/AIDS and prevention.

A limited number of rent subsidies are available in the Lower Mainland for HIV-positive individuals. You are invited to contact our office to be put on our rent subsidy waiting list.

***Confidentiality is ensured.***

The Society offers support programs for HIV-positive Natives and for their family and friends.

The Society promotes cultural and traditional native practices.

Workshops with native communities are held Thursdays at 7:00 p.m.

Visits are made to Natives in hospitals and work is done to accommodate visiting families.

English and Cree are spoken. The Society works in partnership to reduce the spread of HIV/AIDS and to support those affected in aboriginal communities.

## **Health and Welfare Canada**

2634 Granville Street  
Vancouver, BC V6H 3H8  
Phone: 666-3040

■ Financial Assistance

Health and Welfare Canada programs include:

### **Income Security Program**

Each district provides applications and information about benefits available under the Canada Pension Plan.

### **Disability Pension**

The Canada Pension Plan (CPP) is a government income insurance plan which is funded by the compulsory contributions to the federal government made on work-related earnings. In order to be eligible for CPP's disability benefits, you must have contributed to the CPP for two of the last three years or five of the last ten years and you must be under

65 years of age. To be eligible, your disability must be severe, prolonged and prevent you from pursuing gainful employment. If you have any questions regarding eligibility, please contact the Vancouver office. Application forms are available through Health and Welfare Canada. When submitting the forms, you will need documents proving your age and confirming your disability. A guide book explaining how to fill out the paperwork is also provided. Check your telephone directory blue pages under Government of Canada Health and Welfare for an office in your region.

## **Health Canada – Health Promotion and Social Development**

425 – 750 Cambie Street  
Vancouver, BC V6B 4V5  
Phone: 666-3100, Fax: 666-8986

Education

Health Canada works in partnership with all levels of government, health and social service professionals, and researchers on issues relating to health. The Directorate administers the Health Promotion Fund and supports community action projects through several funding streams including: National AIDS Program, Canada's Drug Strategy, Program on Impaired Driving, Seniors' Independence Program, Tobacco Program and Healthy Communities Program. Hours: Weekdays 8:30 a.m. to 4:30 p.m.

## **Hemophilia Assessment Clinic**

(Formerly Hemophilia and HIV Project)  
BC Chapter of the Canadian Hemophilia Society  
50 Glacier Street  
Coquitlam, BC V3K 5Z6  
Phone: 688-8186  
Lois Lidner

- Support Services
- Education
- Advocacy

The clinic provides support, information and advocacy to blood-transfused HIV-positive individuals. The clinic makes referrals for persons with hemophilia and HIV to HIV treatment and care units, physicians specializing in the treatment of HIV infection, and other services.

**Human Rights Council of BC**

2nd Floor – 884 Courtney Street  
Victoria, BC V8W 1C4  
Phone: 1-800-663 0876

Human Rights

The Council deals with sexual harassment and discrimination issues.

**Insurance Corporation of BC – Handicapped Driver Discount**

Head Office  
151 West Esplanade  
North Vancouver, BC V7M 1A2  
Phone: 661-2800 Fax: 443-7307  
TTY: 984-9056

Financial Assistance

Drivers with disabilities who qualify may receive 25 % off the cost of basic compulsory Autoplan coverage. The registered owner or lessee of a vehicle is eligible if he or she is the principal operator, holds a valid BC driver's licence and is handicapped as defined under the Motor Fuel Tax Act. The Handicapped Driver Discount can only be applied to one vehicle. To apply, contact your Autoplan broker and present current proof of licence and insurance, and one of the following documents:

A letter from your doctor indicating that you are permanently dependent on a wheelchair, that you have suffered permanent impairment of locomotion or that you have suffered complete and permanent functional loss of the lower limbs

A letter from the Ministry of Social Services confirming that you are receiving disability benefits

A letter from the Workers' Compensation Board (or other agency) indicating that you are receiving a disability pension

A letter from the Consumer Taxation Branch of the BC Government indicating that you are eligible for the Provincial Gasoline Rebate

Check your telephone directory white pages under *Insurance Corporation of BC* for more information.



**Justice Institute of BC**

715 McBride Avenue  
New Westminster, BC V3L 5T4  
Phone: 525-5422  
Lynda Hazelwood

## ■ Education

The institute provides a two-day AIDS workshop for youth and adult correctional staff. Workshops are offered two or three times a year by the BC Centre for Disease Control. The institute also offers a train-the-trainer program for nurses and an AIDS workshop for correctional officers.

**Medical Services Plan of BC – Ministry of Health**

Box 1600  
Victoria, BC V8W 2X9  
Phone: 386-7171

## ■ Financial Assistance

or  
4603 Kingsway  
Burnaby, BC V5H 4M4  
Phone: 683-7151  
Medical claims and other inquiries: 669-4211  
All other communication: 1-800-663-7100

Medical Services Plan (MSP) is the government-run medical insurance plan of BC. Individuals must apply for coverage and pay premiums. Income assistance is available for subscribers who qualify for a reduced premium rate.

**Memorial Society of British Columbia**

212 – 624 6th Street  
New Westminster, BC V6L 3C4  
Phone: 527-1012 Fax: 527-1018  
Peter Marshall

## ■ Financial Assistance

A non-profit society providing low cost funeral arrangements.

## **Mental Health Services – Ministry of Health**

Victoria, BC  
Phone: 386-8381

■ Mental Health

The purpose of Mental Health Services is to establish and maintain a high standard of mental health and to ensure that proper care and treatment are available to all residents of the province. Check the telephone directory blue pages under *Government of BC Health Ministry* for a mental health office in your area.

## **Ministry of Social Services**

614 Humboldt Street  
Victoria, BC V8V 1X4  
Phone: Victoria: 387-6485 or  
Vancouver: 660-3143

Financial Assistance

The Ministry of Social Services administers Guaranteed Available Income for Need Program (GAIN). People in need may obtain financial assistance through cash allowances and indirect assistance together with preventive and rehabilitative social services. For people with disabilities, a supplement to that income is also supplied. Other expenses such as transportation to achievement centres and educational or rehabilitation program costs may also be covered by the Ministry. Application forms can be obtained through your local Social Services office. Check the telephone directory blue pages under *Government of BC Social Services* for an office in your area.

## **Office of the Ombudsman**

931 Fort Street  
Victoria, BC V8V 3K3  
Phone: 387-5855 Fax: 387-0198  
TTY: 387-5446  
Toll-free: 1-800-742-6157  
or  
202 – 1275 West 6th Avenue  
Vancouver, BC V6H 1A6  
Phone: 660-1366 Fax: 660-1691  
Toll-free: 1-800-972-8972

Advocacy

The Ombudsman's Office acts as an arm's length investigator of the provincial government. It will investigate allegations of mishandling of administrative affairs or regulations of all

ministries of the government, including WCB, ICBC, BC Hydro, crown corporations and boards and agencies of the provincial government. Complaints may be made to either of the above addresses.

## **Pharmacare – Ministry of Health**

Vancouver, BC  
Phone: 681-9171

or

Victoria, BC  
Phone: 387-3724  
Toll-free: 1-800-665-7108

### **■ Financial Assistance**

This government-funded service provides financial assistance for prescription drugs, insulin, syringes and needles for diabetics, prosthetic appliances and ostomy supplies. The Ministry will supply these services free to those people who are over 65 years of age, residents of licensed care facilities and private hospitals, children in at-home care or people in receipt of medical benefits under the Ministry of Social Services.

## **Progressive AIDS Research and Information Society (PARIS)**

409 – 1033 Davie Street  
Vancouver, BC V6E 1M5  
Phone: 682-4992 Fax: 682-2830  
Bradley Dungey

### **■ Advocacy ■ Education ■ Support Services**

PARIS assists and advocates for PWAs and their physicians within and outside the Lower Mainland in obtaining concise, accurate and up-to-date HIV/AIDS treatment information, and information concerning comparative analysis of specific treatments, epidemiology, cost, etc.

- PARIS researches HIV/AIDS treatment information and disseminates it to interested groups, including members, government, media and other AIDS organizations.
- The PARIS AIDS database provides useful and easily accessible information on the diagnosis and treatment of HIV infection and related conditions and on clinical advances in the field of HIV infection. The database is primarily used by persons with HIV or AIDS and their physicians and caregivers.
- The Children in Care and AIDS Project brings HIV/AIDS information to adolescents in group homes throughout BC. The Project educates and informs house parents and child care workers about HIV/AIDS and the care of infected adolescents. PARIS assists with the educational, medical and emotional needs of all youth in group homes in BC who are living with HIV/AIDS.

**Questor Project**

3069 Universal Drive  
Mississauga, ON L4X 2E2  
Phone: (416) 682-6659  
Fax: (416) 625-6280

■ Education

The Project provides electronic bulletin board (BBS) access to Interactive Worldwide AIDS Medical News and Global Environment Information via modem.

**Right to Die Society of Canada**

Box 39018  
Victoria, BC V8V 4X8  
Phone: 380-1112 Fax: 386-3800

Advocacy  
Counselling

The Society is a non-profit organization dedicated to legalizing voluntary euthanasia and offering counselling to members concerning suicide.

**Tuberculosis Control**

BC Centre for Disease Control  
Ministry of Health & Ministry Responsible for Seniors  
Willow Chest Centre  
828 West 10th Avenue  
Vancouver, BC V5Z 1L8  
Phone: 660-6108

Health Services  
Education

The Centre facilitates the control of tuberculosis through case finding, treatment, education and other preventive measures.

**WINGS Housing Society**

1107 Seymour Street  
Vancouver, BC V6B 5S8  
Phone: 681-2122, ext. 274 Fax: 893-2211  
Eric Kowalski  
*and*  
613 Superior Street  
Victoria, BC V8V 1V1  
Phone: 383-7494 Fax: 383-1617  
Mike Casson

## ■ Housing

WINGS offers more than 100 portable housing subsidies to PWAs living in BC. These subsidies are administered by volunteer project teams in Vancouver and Victoria.

**World AIDS Group of BC**

c/o 2524 Cypress Street  
Vancouver, BC V6J 3N2  
Phone: 736-7678 Fax: 736-9646  
Roxanne Cave

WAG British Columbia is a coalition of international development organizations, AIDS service organizations and community groups who have come together to develop long-term strategies in the struggle with AIDS both locally and internationally. A major objective is to raise global HIV/AIDS awareness through education and prevention strategies. Past activities have included the production of *AIDS and Human Rights: Sharing the Challenge* and the development of the BC Puppets Against AIDS troupe.

## **2 Provincial Health Units**

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There are many provincial health units in communities throughout British Columbia. These facilities offer confidential HIV antibody testing and counselling prior to and after testing. Some units dispense free condoms; some lend educational videos or provide other means of educating the public about HIV/AIDS.

The availability of HIV antibody testing varies from clinic to clinic, so it is recommended that appointments be made with the STD nurse in advance.

## **3 Cariboo**

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### **100 Mile House**

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#### **Cariboo Health Unit – 100 Mile House**

Box 458 – 385 Dogwood Crescent  
100 Mile House, BC V0K 2E0  
Phone: 395-5533 Fax: 395-5571

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Quesnel**

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#### **Cariboo Health Unit – Quesnel**

511 Reid Street  
Quesnel, BC V2J 2M8  
Phone: 992-4366 Fax: 992-4312

■ Provincial Health Unit

*See section 2, Provincial Health Units*

#### **Quesnel Contact Line and Centre**

324 Hoy Street  
Quesnel, BC V2J 1X3  
Phone: 992-5658  
Crisis Line: 992-9414

■ Counselling  
■ Crisis Line

The Centre provides counselling services and a crisis line.

**Quesnel Tillicum Society / Native Friendship Centre**

319 North Fraser Drive  
Quesnel, BC V2J 1Y8  
Phone: 992-8347 Fax: 992-5708  
Donelda Mitchell

- First Nations
- Needle Exchange
- Testing
- Counselling

Needle exchange, bleach kits, and condoms are provided by the street nurse. HIV testing and counselling is offered at the Quesnel Health Unit. The Centre operates eight hours per week.

**Williams Lake**

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**Cariboo AIDS Information & Support Society**

Box 2532  
Williams Lake, BC V2G 4P2  
Phone: 398-4600

Support Services

CAISS provides support services for PWAs and those close to them living in Williams Lake, 100 Mile House and the surrounding area. For information call Gerry or Bev at the Cariboo Health Unit in Williams Lake at 398-4600 or Paul at 296-3387.

**Cariboo Health Unit**

3rd Floor, 540 Borland  
Williams Lake, BC V2G 1R8  
Phone: 398-4600  
Gerry Barnes

- Provincial Health Unit

*See section 2, Provincial Health Units*



**Cariboo Health Unit – Williams Lake**

Box 2532  
Williams Lake, BC V2G 4P2  
Phone: 296-3387 Fax: 398-4600  
Paul, Gerry *or* Ben

- Provincial Health Unit
- Advocacy
- Education
- Support Services

Advocacy services are available for those living with HIV or AIDS. Referrals are provided to professionals and agencies in the community. Members of Cariboo AIDS Information & Support Society (CAISS) can participate in ongoing education opportunities such as the Northern HIV/AIDS Conference. Services include:

- Community access to information on the prevention of transmission of HIV and the realities of living with HIV
- Advocacy liaison with the Ministry of Social Services
- Books and videos available for loan, including information about treatment
- Access to Cariboo Health Unit resources
- Red Ribbon campaign coinciding with World AIDS Day to increase community awareness
- Speakers provided on request to local groups, including HIV-positive persons or community health nurses or other group members
- Monthly meetings of CAISS and ongoing supportive phone calls, social events, etc.
- Educational services to reserves upon request

**Crisis and Counselling Centre**

#200 – 360 Oliver Street  
Williams Lake, BC V2G 1M4  
Phone: 398-8220  
Crisis Line: 398-8224

- Crisis Line
- Counselling

## **4 Kootenays**

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### **Castlegar**

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#### **West Kootenay Handicapped Society – Castlegar**

Phone: 365-7462

■ Support Services

This non-profit organization provides a variety of services to handicapped persons and their families in the community. Any interested persons are welcome. The Board of Directors is elected at the Annual General Meeting in February and they meet monthly.

#### **Central Kootenay Health Unit – Castlegar**

813 10th Street  
Castlegar, BC V1N 2H7  
Phone: 365-4300 Fax: 365-4303

Provincial Health Unit

*See section 2, Provincial Health Units*

#### **West Kootenay/Boundary AIDS Network Outreach Support Society (ANKORS)**

*See description under Grand Forks, this section*

## **Cranbrook**

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### **Community Action Centre Crisis Line**

39 13th Avenue South  
Cranbrook, BC V1C 2V4  
Phone: 426-7477  
Crisis Line: 426-8407  
Crisis Line: 1-800-667-8407

- Counselling
- Crisis Line

The Centre provides counselling and a crisis line.

### **East Kootenay Health Unit – Cranbrook**

1212 2nd Street North  
Cranbrook, BC V1C 4T6  
Phone: 426-1314 Fax: 426-1324

- Provincial Health Unit

*See section 2, Provincial Health Units*

## **Creston**

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### **East Kootenay Health Unit – Creston**

Box 1370 – 1621 Canyon Street  
Creston, BC V0B 1G0  
Phone: 428-3232 Fax: 428-3274

- Provincial Health Unit

*See section 2, Provincial Health Units*

## **Fernie**

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### **East Kootenay Health Unit – Fernie**

Bag 1000  
302 2nd Avenue  
Fernie, BC V0B 1M0  
Phone: 423-6855 Fax: 423-6033

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Fruitvale**

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### **Central Kootenay Health Unit – Fruitvale**

Box 10  
1947 Beaver Street  
Fruitvale, BC V0G 1L0  
Phone: 367-7524 Fax: 367-9289

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Golden**

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### **East Kootenay Health Unit – Golden**

Box 369  
907 9th Avenue  
Golden, BC V0A 1H0  
Phone: 344-7555 Fax: 344-7570

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Grand Forks**

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### **Boundary Family and Individual Services Society**

Box 1862  
Grand Forks, BC V0H 1H0  
Phone: 442-2267 Fax: 442-3588  
Leda Leander, Executive Director

- Support Services
- Youth

Support services are offered within a generic service setting. Prevention initiative is in place for teens and young adults.

### **Central Kootenay Health Unit – Grand Forks**

Box 25  
7343 4th Street  
Grand Forks, BC V0H 1H0  
Phone: 442-5470 Fax: 442-4305

- Provincial Health Unit

*See section 2, Provincial Health Units*

### **West Kootenay/Boundary AIDS Network Outreach Support Society (ANKORS)**

Box 1721  
Grand Forks, BC V0H 1H0  
Phone: 421-2437  
Mitzi Huff: 352-6517  
Jean Young: 365-3904  
Linda Manzoni: 442-5470  
Matthew Shumaker

- Counselling
- Support Services
- Education
- Gay/Lesbian
- Women
- Advocacy

ANKORS can recommend private counsellors in the community. Four contacts can make referrals:

- Grand Forks: Linda (442-5470)
- Trail: Heather (364-0511)
- Castlegar: Cindy (365-4300)
- Nelson: Mary (354-6300)

These contacts have referral information about HIV testing, prevention counselling, gay/lesbian support groups, women's support groups and support services. The speakers bureau and advocacy contacts are Matthew Shumaker and Linda Manzon. The buddy program contacts are Mitzi Huff and Jean Young.

## **Greenwood**

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### **Central Kootenay Health Unit – Greenwood**

Box 167  
255 Government Street  
Greenwood, BC V0H 1J0  
Phone: 445-6424 Fax: 445-6456

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Invermere**

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### **East Kootenay Health Unit – Invermere**

Box 157  
1025 8th Avenue  
Invermere, BC V0A 1K0  
Phone: 342-4280 Fax: 342-4201

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Kaslo**

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### **Central Kootenay Health Unit – Kaslo**

Box 309  
4th Street  
Kaslo, BC V0G 1M0  
Phone: 353-2296 Fax: 353-2316

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Kimberley**

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### **East Kootenay Health Unit – Kimberley**

1565 Victoria Avenue  
Kimberley, BC V1A 3A2  
Phone: 427-2291 Fax: 427-7389

Provincial Health Unit

*See section 2, Provincial Health Units*

## **Nakusp**

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### **Central Kootenay Health Unit – Nakusp**

Box 315  
Broadway Street  
Nakusp, BC V0G 1R0  
Phone: 265-3608 Fax: 265-3104

Provincial Health Unit

*See section 2, Provincial Health Units*

## **Nelson**

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### **Advocacy Centre**

4 – 560 Baker Street  
Nelson, BC V1L 4A9  
Phone: 352-5777

Advocacy

This non-profit society offers assistance and support to financially disadvantaged people who are involved in small claims court, family court, welfare and unemployment insurance appeals or any conflict where legal advice is needed. Legal advice is not provided. The Advocacy Project is funded by the Law Foundation of BC.

### **West Kootenay/Boundary AIDS Network Outreach Support Society (ANKORS)**

*See description under Grand Forks, this section*

### **Central Kootenay Health Unit – Nelson**

503 Front Street  
Nelson, BC V1L 4B4  
Phone: 354-6300 Fax: 354-6304

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Nelson and District Home Support Services Society**

905 Gordon Road  
Nelson, BC V1L 3L8  
Phone: 352-2911 Fax: 352-7242

■ Support Services

This non-profit society offers homemaker services to persons with disabilities. The Society organizes, trains and supervises home support workers to go into clients' homes to perform basic household chores and personal care.



## **Nelson Community Services Centre**

701 Front Street  
Nelson, BC V1L 4B8  
Phone: 352-3504  
Crisis Line: 352-3504

- Counselling
- Crisis Line

The Centre provides counselling and a crisis line.

## **Revelstoke**

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### **North Okanagan Health Unit – Revelstoke**

Box 269  
110 McKenzie Avenue  
Revelstoke, BC V0E 2S0  
Phone: 837-7677 Fax: 837-7696

Provincial Health Unit

*See section 2, Provincial Health Units*

## **Sparwood**

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### **East Kootenay Health Unit – Elkford**

Box 137  
Sparwood, BC V0B 1H0  
Phone: 425-6430  
Fax: 865-4332

Provincial Health Unit

*See section 2, Provincial Health Units*

**East Kootenay Health Unit – Sparwood**

Box 137 – 603 Pine Avenue  
Sparwood, BC V0B 1G0  
Phone: 425-6430 Fax: 425-2378

■ Provincial Health Unit

*See section 2, Provincial Health Units*

**Trail**

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**Disabled Needs Committee – Kootenay Boundary Regional District**

Box 366  
Trail, BC V1R 4L5  
Phone: 364-2604

■ Advocacy  
■ Education  
■ Support Services

The mandate of this committee is to assist advocacy groups in the Trail area with information, building accessibility surveys and a newsletter. Support services are available.

**KIRO Manor**

1500 Columbia Avenue  
Trail, BC V1R 1J9  
Phone: 364-1214 Fax: 364-1261

■ Housing

KIRO Manor is a long term care facility in Trail which provides palliative care, respite and emergency respite care, long term care and an adult day program.

**Central Kootenay Health Unit – Trail**

1325 McQuarrie Street  
Trail, BC V1R 1X2  
Phone: 364-0511 Fax: 364-0580

■ Provincial Health Unit

*See section 2, Provincial Health Units*

**West Kootenay/Boundary AIDS Network Outreach Support Society  
(ANKORS)**

*See description under Grand Forks, this section*

## 5 North and Central Coast

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### Bella Coola

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#### Cariboo Health Unit – Bella Coola

Box 220  
Bella Coola, BC V0T 1C0  
Phone: 799-5342

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### Kitimat

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#### Kelowna Crisis Line

Kitimat, BC  
Crisis Line: 763-9191

■ Crisis Line  
■ Counselling

The Crisis Line provides counselling.

### Masset

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#### Queen Charlotte Islands Health Care Society

Box 619  
Masset, BC V0T 1M0  
Phone: 626-5688  
Carrie Samuals

■ Education

The Society provides prevention services.

## **Stewart**

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### **Skeena Health Unit – Stewart**

Box 692  
Stewart, BC V0T 1W0  
Phone: 636-2525  
Fax: 636-2678

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Prince Rupert**

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### **AIDS Prince Rupert Society**

Box 21006  
Prince Rupert, BC V8J 3P1  
Phone: 627-8823 Fax: 627-7920  
Myles Moreau

- Education
- Support Services
- Advocacy
- Counselling
- Needle Exchange

The Society offers awareness, education, support and other related services which include advocacy, a buddy program, counselling, a library and needle exchange.

### **Legal Aid – Prince Rupert**

1st Avenue East  
Prince Rupert, BC  
Phone: 627-1364

■ Legal Advice

**Meals On Wheels – Prince Rupert**

Box 404  
Prince Rupert, BC V8J 3R2  
Phone: 624-4113

■ Food

**Ministry of Social Services and Housing – Prince Rupert**

1st Avenue East  
Prince Rupert, BC  
Phone: 627-0750

■ Housing  
Financial Assistance

The Ministry of Social Services provides housing and financial assistance.

**Prince Rupert Gay Group**

Box 881  
Prince Rupert, BC V8J 3Y1  
Phone: 627-8900

■ Gay/Lesbian

**Prince Rupert Home Support**

Box 404  
Prince Rupert, BC V8J 2R2  
Phone: 624-4113

■ Support Services

**Skeena Health Unit – Prince Rupert**

333 5th Street  
Prince Rupert, BC  
Phone: 627-7480 Fax: 627-0591

Provincial Health Unit

*See section 2, Provincial Health Units*

## **6 Northern Interior**

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### **Burns Lake**

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#### **Northern Interior Health Unit – Burns Lake**

Box 301  
744 Centre Street  
Burns Lake, BC V0J 1E0  
Phone: 692-3171 Fax: 692-3330

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Chetwynd**

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#### **Peace River Health Unit – Chetwynd**

Bag 105  
Chetwynd, BC V0C 1J7  
Phone: 788-9219 Fax: 788-3926

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Clearwater**

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#### **South Central Health Unit – Clearwater**

RR #1  
Box 1081  
Park Drive  
Clearwater, BC V0E 1M0  
Phone: 674-3141 Fax: 647-3549

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Dawson Creek**

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### **Disabled Persons Society of Dawson Creek**

Box 2459  
Dawson Creek, BC V1G 4T9  
Phone: 782-7416

- Education
- Support Services
- Transportation

This group offers an information and referral service to persons with disabilities living in Dawson Creek. Issues of interest are housing, employment and transportation. The Society operates the special needs transit service in the area.

### **Peace River Health Unit – Peace River**

1001 110th Avenue  
Dawson Creek, BC V1G 4X3  
Phone: 784-2400 Fax: 784-2413

- Provincial Health Unit

*See section 2, Provincial Health Units*

## **Fort Nelson**

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### **Peace River Health Unit – Fort Nelson**

Bag 1000  
Fort Nelson, BC V1J 6M9  
Phone: 774-6948 Fax: 774-6938

- Provincial Health Unit

*See section 2, Provincial Health Units*



## **Fort St. James**

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### **Northern Interior Health Unit – Fort St. James**

Box 1268  
Fort St. James, BC V0J 1P0  
Phone: 996-7178 or 996-7179 Fax: 996-2216

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Fort St. John**

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### **Fort St. John Crisis Line**

10251 100th Avenue  
Fort St. John, BC V1J 1Y8  
Phone: 785-6021  
Crisis Line: 785-8811

■ Counselling  
■ Crisis Line

This agency provides counselling and a crisis line.

### **Peace River Health Unit – Fort St. John**

10115 110 Avenue  
Fort St. John, BC V1J 6M9  
Phone: 787-3355 Fax: 787-3486

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Fraser Lake**

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### **Fraser Lake Crisis Line and Drop In Centre**

Box 790  
Fraser Lake, BC V0J 1S0  
Phone: 699-6315  
Toll-free: 1-800-279-5799  
Crisis Line: 699-6315  
After Hours: Zenith 2978

- Counselling
- Crisis Line

The Centre provides counselling and a crisis line.

### **Northern Interior Health Unit – Fraser Lake**

Box 369  
Fraser Lake, BC V0J 1S0  
Phone: 699-8960 Fax: 699-6292

- Provincial Health Unit

*See section 2, Provincial Health Units*

## **McBride**

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### **Northern Interior Health Unit – McBride**

Box 97  
Dominion Street  
McBride, BC V0J 2E0  
Phone: 569-3765 Fax: 569-3767

- Provincial Health Unit

*See section 2, Provincial Health Units*

## **Mackenzie**

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### **Northern Interior Health Unit – Mackenzie**

Bag 5000  
Mackenzie, BC V0J 2C0  
Phone: 997-6011 Fax: 997-5551

Provincial Health Unit

*See section 2, Provincial Health Units*

## **Prince George**

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### **Carrier Sekani Family Services**

1652 South Quinn  
Prince George, BC V2N 1X3  
Phone: 562-3591  
Alice Cabral

First Nations  
Support Services

### **Crisis Intervention Society**

1306 7th Avenue  
Prince George, BC V2L 3P1  
Phone: 564-5736  
Crisis Line: 563-1214/564-8336

Counselling  
■ Crisis Line

The Society provides counselling and a crisis line.

### **GALA North Gay and Lesbian Association**

36 – 1306 7th Avenue  
Prince George, BC V2L 3P1  
Phone: 562-6253

■ Gay/Lesbian

**Northern Interior Health Unit – Prince George**

1444 Edmonton Street  
Prince George, BC V2M 6W5  
Phone: 565-7311 Fax: 565-6674

Provincial Health Unit

*See section 2, Provincial Health Units*

**Northern Interior Union Board of Health**

1444 Edmonton Street  
Prince George, BC V2M 6W5  
Phone: 565-7311  
Lesley Harris

■ Education

The Board provides prevention services.

**Prince George Native Friendship Centre**

144 George Street  
Prince George, BC V2L 1P9  
Phone: 564-3568  
Dan George

■ First Nations  
■ Needle Exchange  
■ Education

The Centre provides a needle exchange and prevention services to native individuals.

**Prince George AIDS Prevention Program**

c/o Prince George Native Friendship Centre  
144 George Street  
Prince George, BC V2L 1P9  
Phone: 564-1727 Fax: 563-0924  
Linda Keefe

■ Advocacy  
Counselling  
Education  
Testing  
■ Health Services  
■ Needle Exchange  
■ First Nations  
■ Women

■ All staff advocate for clients on issues with the RCMP, the Ministry of Social Services, corrections, the local hospital, etc.

- The Program offers basic pre-referral addictions counselling and referral to other agencies.
- The Program provides education around HIV/AIDS, STDs, hepatitis B and C and other related issues.
- HIV/AIDS education is provided to high risk groups through adult and juvenile correctional services and detox and treatment programs. Condoms are distributed. Testing and treatment are available for HIV, hepatitis B and C, and STDs. Hepatitis B vaccine is available.
- Two nurses work on site at the needle exchange clinic. The street nurses do testing, counselling, offer Hepatitis B vaccine, minor wound care, and medication. The needle exchange program has over 700 registered clients. Information is provided about the proper use of needles and condoms.
- Half of the clientele is aboriginal. The program works with men and women in the sex trades.
- Women's Support Group meets every first and third Thursday at 7:30 p.m. in the Prince George office at 1306 7th Avenue.
- There are guest speakers and videos every third Thursday of the month.

### **Prince George AIDS Society**

1306 7th Avenue  
Prince George, BC V2L 3K5  
Phone: 562-1172 Fax: 562-8102  
Bev Wolsy or Lynda Anderson

- Support Services
- Education

The Society is organizing a referral manual on housing, financial aid, emergency funding, and counselling. General education sessions are organized for adults, parents and children at schools and work places, and for any other interested groups. A support group is available for male persons with HIV/AIDS.

## **Smithers**

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### **Dze L K'Ant Friendship Centre Society**

Box 2920  
Smithers, BC V0J 2N0  
Phone: 847-5211  
Louise Kilby

Provincial Health Unit

*See section 2, Provincial Health Units*

## **Terrace**

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### **Home Support Services**

3215 Eby Street  
Terrace, BC V8G 2X6  
Phone: 635-5135

Support Services

### **Skeena Union Board of Health**

3412 Kalum Street  
Terrace, BC V8G 4T2  
Phone: 638-3468  
Dr. David Bowering

■ Education

This agency provides prevention services.

## **Valemount**

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### **Northern Interior Health Unit – Valemount**

Box 1  
Fifth Avenue  
Valemount, BC V0E 2Z0  
Phone: 566-9144 Fax: 566-4319

Provincial Health Unit

*See section 2, Provincial Health Units*

## **7 Thompson – Okanagan**

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### **Armstrong**

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#### **North Okanagan Health Unit – Armstrong**

Box 364  
3800 Pattern Drive  
Armstrong, BC V0E 1B0  
Phone: 546-3091 Fax: 546-8834

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Ashcroft**

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#### **Ashcroft & District Home Support Society**

Box 690  
Ashcroft, BC V0K 1A0  
Phone: 453-9022  
Shirley Dobson

■ Support Services  
Education

The Society provides home support services and prevention resources, including videos, brochures and handouts.

#### **South Central Health Unit – Ashcroft**

Box 107  
Bink Street  
Ashcroft, BC V0K 1A0  
Phone: 453-9108 Fax: 453-2593

■ Provincial Health Unit

*See section 2, Provincial Health Units*



## **Barrière**

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### **South Central Health Unit – Barrière**

Box 659  
Barrière, BC V0E 1E0  
Phone: 672-5515 Fax: 672-5144

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Chase**

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### **South Central Health Unit**

Box 1159  
825 Thompson Avenue  
Chase, BC V0E 1M0  
Phone: 679-3737 Fax: 679-5329

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Enderby**

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### **North Okanagan Health Unit – Enderby**

Box 610  
506 Cliff Street  
Enderby, BC V0E 1V0  
Phone: 838-7350 Fax: 838-7882

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Kamloops**

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### **AIDS Society of Kamloops (ASK)**

3 – 440 Victoria Street  
Kamloops, BC V2C 2A7  
Phone: 372-7585 Fax: 372-1147  
Doug Switzer

Education  
Support Services

ASK provides education and prevention programs for the public. Support services, information and referral services are available for PWAs, their families and friends.

### **Family Services Association**

3E – 750 Cottonwood Avenue  
Kamloops, BC V2B 3X2  
Phone: 554-5040  
Crisis Line: 376-9292

■ Counselling  
■ Crisis Line

The association provides counselling services and a crisis line.

### **Kamloops Home Support Services Association**

396 Tranquille Road  
Kamloops, BC V2B 3G7  
Phone: 554-3134 Fax: 554-1833

■ Support Services

The Association's services are designed to maintain or increase the independence of families or individuals in their own homes during times of crisis or when coping with chronic illness or disability. The Association provides home support, live-in support, Meals On Wheels, community life skills, parenting programs and group homes for persons with physical and/or mental disabilities.

**Phoenix Centre**

Box 1166  
922 3rd Avenue  
Kamloops, BC V2C 6H3  
Phone: 374-4634 Fax: 374-4621  
Margaret Marshall

- Needle Exchange
- Education

The Phoenix Centre provides a needle exchange and prevention services.

**Street Clinic**

3 – 440 Victoria Street  
Kamloops, BC V2C 6H3  
Phone: 374-4634 Fax: 374-4621  
Megan St. Michael

- Health Services

The Clinic's street nurses provide health services.

**South Central Health Unit – Kamloops**

519 Columbia Street  
Kamloops, BC V2C 2T8  
Phone: 828-4411 Fax: 828-4636

- Provincial Health Unit

*See section 2, Provincial Health Units*

**South Central Health Unit – North Kamloops**

905 Southill  
North Kamloops, BC V2B 7Z9  
Phone: 554-6200 Fax: 376-4708

- Provincial Health Unit

*See section 2, Provincial Health Units*

## **Kelowna**

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### **Central Okanagan Hospice Association**

102 – 3140 Lakeshore Road  
Box 1077, Station A  
Kelowna, BC V1Y 7P7  
Phone: 763-5511  
Diane Slater

Housing  
Support Services

### **Kelowna AIDS Resources, Education and Support Services (KARES)**

Box 134  
435 – 2339 Highway 97 North  
Kelowna, BC V1X 4N9  
Phone: 862-AIDS (862-2437) Fax: 868-8662

■ Counselling  
■ Education  
■ Help Line  
■ Support Services

- Confidential one-on-one short term counselling services are available to persons directly or indirectly concerned about AIDS or HIV.
- Referrals to other professional services are made on request.
- The speakers bureau provides speakers for educational presentations and workshops to concerned groups.
- An information and referral line operates Monday to Friday from 8:00 a.m. to 4:30 p.m. and Saturday from 9:00 a.m. to noon.
- A lending resource library is available to agencies and the public. Audiovisual materials and information files are available on loan.
- Support groups are available for persons who have tested positive for HIV or are concerned about their HIV status. A support group is available for friends, family and partners of persons living with AIDS. Services are free and confidential.

**Kelowna Boys and Girls Club**

9 – 1415 Hunter Court  
Kelowna, BC V1X 6E6  
Phone: 762-3914  
Craig Hjelmstad

- Education
- Counselling
- Testing
- Health Services
- Needle Exchange

Condom distribution, education, and counselling for prevention are available. Speakers are available to speak on personal and social risk, advocacy and community responsibilities, and to debunk myths. Support services include a mental health worker and a reconnect and drop-in referral centre. HIV, STD, hepatitis B and other testing is available. Drop-in or make an appointment. Street nurses with a full range of street medical skills provide non-judgemental, compassionate, professional intervention and support. Needle exchange services are available at a fixed site and at a mobile unit, by phoning 868-2230.

**Kelowna Community Resources**

255 Lawrence Avenue  
Kelowna, BC V1Y 6L2  
Phone: 763-8008 Fax: 762-6282  
Crisis Line: 763-9191

- Counselling
- Crisis Line

This agency provides counselling services and a crisis line.

**Kelowna Downtown Health Unit**

1340 Ellie Street  
Kelowna, BC V1Y 1M8  
Phone: 868-7700  
Eunice Weisbeck

- Provincial Health Unit

*See section 2, Provincial Health Units*

**Kelowna Drug and Alcohol**

Kirsubner Street  
Kelowna, BC V1Y 4N7  
Phone: 861-7221  
John Armstrong

Drug/Alcohol Counselling  
■ Support Services

This agency provides counselling and support services.

**Kelowna Home Support**

7B – 1414 Hunter Court  
Kelowna, BC V1X 6E6  
Phone: 763-3432

■ Support Services

Kelowna Home Support provides home support workers to assist with personal care, general cleaning, shopping, laundry and meal preparation.

**Kelowna Street Nurse (Boys and Girls Club of Kelowna)**

8 – 1685 Pandosy Street  
Kelowna, BC V1Y 1R1  
Phone: 736-0123  
Pager: 861-4941, Alpha 220  
Kathy Turner-Corbett

Education  
Needle Exchange  
Counselling

The street nurse offers AIDS education, prevention measures and one-to-one education to people on the street. Speakers are available to groups at colleges and treatment centres. Needle exchange is provided. The Nurse makes referrals to clinics for HIV testing and offers pre- and post-test counselling. Hours: Weekdays 10:00 a.m. to 7:00 p.m., every second weekend and two evenings per week.

**Okanagan Gay/Lesbian Organization (OGLO)**

Box 711, Station A  
Kelowna, BC V1Y 7P4  
Phone: 860-8555

■ Gay/Lesbian

**Outreach Health Services – Kelowna**

200 – 532 Leon Avenue  
Kelowna, BC V1Y 7N3  
Phone: 868-2230 Fax: 762-6562  
Pager: 868-5822  
Kathy Turner-Corbett *or* Janice

- Health Services
- Counselling
- Education

Outreach Health Services, a project of the Kelowna and District Boys and Girls Club, provides confidential health care and counselling. Information is available on STDs, HIV testing and other health concerns.

**Public Health – Rutland**

180 – 1516 Kechu Road  
Kelowna, BC  
Phone: 861-7388  
Sharon Malmberg

- Provincial Health Unit

*See section 2, Provincial Health Units*

**South Okanagan Health Unit – Kelowna**

1340 Ellis Street  
Kelowna, BC V1Y 1Z2  
Phone: 868-7700 Fax: 868-7760

- Provincial Health Unit

*See section 2, Provincial Health Units*

## **Keremeos**

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### **South Okanagan Health Unit – Keremeos**

Box A61  
5th Street  
Keremeos, BC V0X 1N0  
Phone: 499-3200 Fax: 499-2559

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Lillooet**

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### **South Central Health Unit – Lillooet**

Box 142  
Main Street  
Lillooet, BC V0K 1V0  
Phone: 256-7221 Fax: 256-7463

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Logan Lake**

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### **South Central Health Unit – Logan Lake**

Box 547  
Logan Lake, BC V0K 1W0  
Phone: 523-9724 Fax: 523-6869

■ Provincial Health Unit

*See section 2, Provincial Health Units*



## **Lumby**

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### **North Okanagan Health Unit – Lumby**

Box 520  
2135 Norris Avenue  
Lumby, BC V0E 2G0  
Phone: 547-2164

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Merritt**

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### **South Central Health Unit – Merritt**

Bag 4400  
Granite Avenue  
Merritt, BC V0K 1A0  
Phone: 378-9380 Fax: 378-1464

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Oliver**

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### **South Okanagan Health Unit – Oliver**

Bag 5000  
Oliver, BC V0H 1T0  
Phone: 498-0454 Fax: 498-6333

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Osoyoos**

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### **South Okanagan Health Unit – Osoyoos**

Box 552  
8701 76th Avenue  
Osoyoos, BC V0H 1V0  
Phone: 495-6433 Fax: 495-5142

Provincial Health Unit

*See section 2, Provincial Health Units*

## **Penticton**

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### **South Okanagan Health Unit – Penticton**

300 Eckhardt Avenue  
Penticton, BC V2A 1Z2  
Phone: 490-3200 Fax: 492-1365

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Rutland**

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### **South Okanagan Health Unit – Rutland**

155 Gray Road  
Rutland, BC V1Y 1W6  
Phone: 861-7388 Fax: 765-7710

Provincial Health Unit

*See section 2, Provincial Health Units*

## **Salmon Arm**

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### **North Okanagan Health Unit – Salmon Arm**

Bag 100  
851 16th Street  
Salmon Arm, BC V1E 4S4  
Phone: 832-4392 Fax: 832-1714

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Sicamous**

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### **North Okanagan Health Unit – Sicamous**

Box 710  
Sicamous, BC V0E 2V0  
Phone: 836-4835 Fax: 836-3166

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Summerland**

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### **South Okanagan Health Unit – Summerland**

Box 340  
12817 Kelly Avenue  
Summerland, BC V0H 1Z0  
Phone: 494-0454 Fax: 494-5014

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Vernon**

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### **Howard House**

2307 43 Street  
Vernon, BC V1Z 6K7  
Phone: 542 4041

- Drug/Alcohol Counselling
- Housing
- Support Services

Howard House is a 25-bed unit that provides an addiction recovery program for parolees. Counselling and support services are available. The cost of service is covered by the Ministry of Social Services, upon approval. Free one-night accommodation is provided to homeless persons.

### **North Okanagan Handicapped Association (NOHA)**

3300 37th Avenue  
Vernon, BC V1T 2Y5  
Phone: 542-7605  
Housing: 549-4223  
HandyDART 549-1366

- Support Services
- Housing
- Transportation

The Association operates as a referral and resource centre for citizens of Vernon who are disabled. NOHA also manages two group homes for people with physical disabilities and operates the HandyDART system for Vernon.

### **North Okanagan Health Unit – Vernon**

1440 14th Avenue  
Vernon BC V1B 2T1  
Phone: 549-5700 Fax: 549-5582

- Provincial Health Unit

*See section 2, Provincial Health Units*

## **North Okanagan Union Board of Health**

1440 14th Avenue  
Vernon, BC V1B 2T1  
Phone: 549-5700 Fax: 549-5582  
Marlene Krebs

■ Education

The Board provides prevention services.

## **North Okanagan Youth and Family Services Society**

2900 32nd Avenue  
Vernon, BC V1T 2L5  
Phone: 545-3262 Fax: 545-1510  
Melinda Hambly

■ Advocacy  
■ Counselling  
■ Support Services  
■ Education  
■ Needle Exchange  
■ Youth  
■ First Nations  
■ Women

- The street nurse advocates for medical services, welfare, housing and other issues.
- Pre- and post-test counselling is available for HIV testing, pregnancy testing and birth control options. The Society helped establish a PWA support group, and refers clients to KARE.
- The Society provides many educational sessions to local schools, service clubs, RNABC meetings, the RCMP and general practitioners' monthly hospital rounds.
- The Society assists clients with MSP coverage and access to GAIN.
- The Society has established a network with the local food bank.
- Support group and individual grief counselling is available to individuals and families who have lost or are losing loved ones to AIDS. The Society helped establish home care nursing and community support services for HIV-infected individuals and their caregivers, and is well connected with local resources.
- The Society is working on a task force to establish a youth shelter in Vernon.
- A legal policy and procedures manual is complete. Medical Health Officer Dr. A. Ross oversees standing orders.
- The library lends books about HIV and STDs. The Society receives information from many AIDS organizations to maintain currency. All educational sessions have a strong prevention focus.
- Needle exchange and condom distribution are available.

- The street nurse does a number of speaking engagements.
- The Society works closely with the UNN Friendship Centre and the UNN family outreach worker. Many natives have utilized this program.
- The Society has connections with the Women's Centre.

## **Vanderhoof**

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### **Northern Interior Health Unit – Vanderhoof**

RR #2  
Vanderhoof, BC V0J 3A0  
Phone: 567-6430 Fax: 567-6323

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **People in Need Crisis Centre**

Box 96  
Vernon, BC V1T 6M1  
Phone: 545-8074  
Crisis Line: 545-2339

■ Counselling  
■ Crisis Line

The Centre provides counselling and a crisis line.

### **Salvation Army Food Bank**

3300 33 Avenue  
Vernon, BC  
Phone: 549-4111

■ Food

**Upper Room Mission Food Bank**

3403 27th Avenue  
Vernon, BC V1P 1S2  
Phone: 549-1231

Food

The Food Bank provides meals weekdays at 11:30 a.m. While not a full-service food bank, there is some food distribution, depending on donations. Free coffee and donuts are available weekdays at 9:30 a.m.

**Westbank**

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**Food Bank – Westbank**

2 – 2540 Ross Road  
Westbank, BC  
Phone: 768-2461 Fax: 768-4373  
Faith

Food

**South Okanagan Health Unit – Westbank**

Box 829  
Main Street  
Westbank BC V0H 2A0  
Phone: 768-7646

Provincial Health Unit

*See section 2, Provincial Health Units*

## **8 Vancouver Island – Gulf Islands – Sunshine Coast**

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### **Alert Bay**

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#### **Upper Island Health Unit – Alert Bay (Front Street)**

Box 4  
Alert Bay, BC V0N 1A0  
Phone: 974-5522 Fax: 974-5952

Provincial Health Unit

*See section 2, Provincial Health Units*

### **Campbell River**

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#### **Campbell River Family Services Society**

487 10th Avenue  
Campbell River, BC V9W 4E4  
Phone: 287-2421  
Crisis Line: 287-7743

■ Counselling  
■ Crisis Line

The Society provides counselling and a crisis line.

#### **Hospice Society – Campbell River**

208 – 427 10th Street  
Campbell River, BC V9W 4E4  
Phone: 286-1121

Support Services

The Society offers care, comfort and on-going support for the dying as well as support for those who are grieving a loss. An answering service is available at all times.



### **Legal Aid – Campbell River**

208 – 1040 Shoppers Row  
Campbell River, BC  
Phone: 287-9521 *or* 334-3455

■ Legal Advice

Legal Aid is available to persons who meet the low income eligibility requirements. Legal Aid services are available once a week at Crossroads Crisis Centre in Courtenay. The office in Campbell River will also accept collect calls.

### **Legal Services Society – North Island Legal Aid**

208 – 1040 Shoppers Row  
Campbell River, BC V9W 2C6  
Phone: 287-9521 (*collect calls accepted*)  
Fax: 287-9529

■ Legal Advice

### **Meals on Wheels – Campbell River**

Campbell River, BC  
Phone: 286-6743

■ Food

Meal delivery service is available for chronically ill and convalescing persons. The service operates Monday to Saturday.

### **Upper Island Health Unit – Campbell River**

110 Birch Street  
Campbell River, BC V9W 2S2  
Phone: 286-7615 Fax: 286-7658

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Courtenay**

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### **AIDS Vancouver Island Outreach Project**

Box 3156  
Courtenay, BC V9N 5N4  
Phone: 335-1171 Fax: 335-1178  
Help Line: 1-800-665-2437  
Shari Dunnet

- Advocacy
- Support Services

The Island Outreach Project is based in the Comox Valley and offers advocacy and support to that community and other areas of the central and north Island, including Campbell River, Nanaimo and Duncan. All enquiries are treated confidentially. Rural one-to-one or group support services are available to PWAs and their families on Vancouver Island and the Gulf Islands. Advocacy, assessment and referral to resources is provided in smaller communities. Referrals are made for testing, support services, and transportation to urban centres.

### **Crossroads Crisis Centre – Courtenay**

237B 3rd Street  
Courtenay, BC V9N 1E1  
Phone: 334-2455

- Support Services
- Crisis Line

Twenty-four-hour crisis intervention is available for all varieties of emotional difficulty. The Centre can provide referral numbers for persons calling about HIV/AIDS-related concerns. Services are free and confidential. The Centre has a crisis intervention counsellor on staff. Call for an appointment. Hours: Weekdays 9:00 a.m. to 4:00 p.m.

### **Food Bank – Courtenay**

1126F Piercy Avenue  
Courtenay, BC V9N 3E6  
Phone: 338-0615

- Food
- Clothing

The Food Bank distributes food and clothing. Emergency situations are dealt with. Hours: Weekdays 9:30 a.m. to 4:30 p.m. Distribution of food takes place on Fridays only from 10:00 a.m. to 4:00 p.m.

## **Hospice Society – Comox Valley**

Box 3193  
Courtenay, BC V9N 5N4  
Phone: 338-8060

Support Services

## **Income Assistance – Ministry of Social Services**

941 England Avenue  
Courtenay, BC V9N 2N7  
Phone: 334-1339

■ Financial Assistance

The Ministry provides income assistance (welfare) for people aged 19 to 64 who have no income or minimum income. For seniors and people with disabilities, a supplement is available. Special allowances, such as crisis grants, bus passes, and medical/dental coverage, may be available to people receiving income assistance. Help in finding employment is also available to those on income assistance. Call for information.

## **Island Gay Society Counselling – Comox Valley**

Box 3073  
Courtenay, BC V9N 6B5  
Phone: 338-1492

Gay/Lesbian  
Counselling  
■ Support Services

The Society provides information and a social group.

## **Mental Health Centre – Courtenay**

941C England Avenue  
Courtenay, BC V9N 2N7  
Phone: 334-1229

Mental Health  
Counselling

The Centre provides counselling for persons with diagnosed psychiatric illnesses or those in extreme emotional distress. Service is free, but you must make an appointment. There is often a waiting list.

**Upper Island Health Unit – Courtenay**

480 Cumberland Road  
Courtenay, BC V9N 2C4  
Phone: 334-1140 Fax: 334-1182 or 334-1389

■ Provincial Health Unit

*See section 2, Provincial Health Units*

**Upper Island Union Board of Health**

480 Cumberland Road  
Courtenay, BC V9N 2C4  
Phone: 334-1140  
Dr. Brian Emerson

■ Needle Exchange  
■ Education

The Board provides a needle exchange and prevention services.

**Comox**

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**North Island AIDS Coalition**

6 – 678 Anderton Road  
Comox, BC V9M 2J3  
Phone: 339-6500 or 334-1389  
Lynn Gaskell

■ Advocacy  
■ Counselling  
■ Education  
■ Testing  
■ Support Services

- Legal and financial advocacy and referrals are available as needed and requested.
- Counselling services include crisis intervention, one on one support, and support groups for PWAs and their families, friends and partners.
- AIDS 101, quilt project referrals and workshops are provided to any and all groups who request them. Videos, books, brochures and speakers are available. A local crisis line provides access to NIAC workers.
- Referrals are provided to local support services.
- CMHC housing applications and advocacy are available.
- Free information on safer sex and needle use are provided.

- A local public health outreach nurse provides testing, hepatitis B immunization, and STD information.
- A needle exchange operates out of Campbell River. A nurse and an outreach worker provide needles, bleach kits, condoms, information and testing referrals.
- Referrals are made to ethnic and native services.

### **Upper Island Health Unit – Comox**

1729 Comox Avenue  
Comox, BC V9N 3Z8  
Phone: 334-1250 or 334-1251 Fax: 334-1249

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Duncan**

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### **Central Vancouver Island Health Unit – Duncan**

4th Floor – 238 Government Street  
Duncan, BC V9L 1A5  
Phone: 746-1414 Fax: 746-1140

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Cowichan Valley AIDS Network Society**

Box 313  
Duncan, BC V9L 3X5  
Phone: 748-9738 Fax: 746-0022  
Darlene Taylor

■ Advocacy  
■ Education  
■ Support Services

The Society provides advocacy for PWAs in the community as a whole. Services include:

- An informal buddy/companionship program
- Counselling referrals
- Speakers for educational talks in schools and to businesses, service organizations and health care workers, etc.

- Distribution of pamphlets to medical professionals to increase awareness
  - A small library
- A comfort fund which provides non-essential items to increase comfort (e.g., a television for a hospital room)
- An informal group of volunteers to assist those in the final stages of AIDS at home
- An arrangement with Social Services which enables the Society to provide two-bedroom furnished suites in emergencies
- Referrals for legal information and advice by a lawyer on the Board of Directors
- Condom distribution
- Support services for families affected by HIV/AIDS
- Bi-weekly support group meetings in Duncan for HIV-positive persons, PWAs, and their families and friends living in the Cowichan Valley (meetings are strictly confidential)
- Referrals for testing

The Society is currently applying for a grant to provide a needle exchange program and is forming alliances with native communities to increase education.

### **Cowichan Home Support Society**

20 – 127 Ingram Street  
Duncan, BC V9L 1N8  
Phone: 748-4671

■ Support Services

### **Duncan Health Unit – Branch Office**

4th Floor – 238 Government Street  
Duncan, BC V9L 1A5  
Phone: 746-1414 Fax: 746-1408

■ Health Services

Public health inspectors, nutritionists and dental hygienists are available. Hours: Weekdays 8:30 a.m. to noon and 1:00 p.m. to 4:30 p.m.

## **Island Gay and Lesbian Society Counselling – Cowichan**

Box 129  
Duncan, BC V9L 3X1  
Phone: 748-7689

- Gay/Lesbian
- Counselling
- Education
- Support Services

The Society provides information and social activities.

## **Ganges**

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### **Capital Regional District – Ganges**

RR #3  
C-21 Crofton Road  
Ganges, BC V0S 1E0  
Phone: 537-5541 Fax: 537-2245

- Provincial Health Unit

*See section 2, Provincial Health Units*

## **Gibsons**

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### **Coast Garibaldi Health Unit – Gibsons**

Box 78  
494 South Fletcher Road  
Gibsons, BC V0N 1V0  
Phone: 886-5600 Fax: 886-2250

- Provincial Health Unit

*See section 2, Provincial Health Units*

## **Coast Garibaldi Union Board of Health**

494 South Fletcher Road  
Gibsons, BC V0N 1V0  
Phone: 886-8131  
Peggy Conner

■ Education

The Board provides prevention services.

## **Gold River**

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### **Upper Island Health Unit – Gold River**

Box 158  
Trumpeter Drive  
Gold River, BC V0P 1G0  
Phone: 283-2462 Fax: 283-7561

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Upper Island Health Unit – Tahsis**

c/o Box 158  
Trumpeter Drive  
Gold River, BC V0P 1G0  
Phone: 934-6561

■ Provincial Health Unit

*See section 2, Provincial Health Units*



## **Hornby Island**

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### **Home Support Society – Denman and Hornby**

Hornby Island, BC  
Phone: 335 2885

■ Support Services

## **Ladysmith**

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### **Central Vancouver Island Health Unit – Ladysmith**

Box 670  
224 High Street  
Ladysmith, BC V0R 2E0  
Phone: 245-7119 Fax: 245-3993  
Home Nursing Care: 245-7399

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Lake Cowichan**

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### **Central Vancouver Island Health Unit – Lake Cowichan**

Box 284  
58 Cowichan Avenue  
Lake Cowichan, BC V0R 2G0  
Phone: 749-6878 Fax: 749-6200

■ Provincial Health Unit

*See section 2, Provincial Health Units*

**Lake Cowichan Kaatza Health Unit**

58 Cowichan Avenue  
Box 284  
Lake Cowichan, BC V0R 2G0  
Phone: 749-6878

Provincial Health Unit

*See section 2, Provincial Health Units*

**Langford – Millstream**

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**Capital Regional District – Langford**

2778A Millstream Road  
Langford, BC V9B 3S6  
Phone: 478-0523 Fax: 478-9363

Provincial Health Unit

*See section 2, Provincial Health Units*

**Capital Regional District – Langford**

2782 Millstream Road  
Millstream, BC V9B 3S6  
Phone: 478-1757 Fax: 474-1130

Provincial Health Unit

*See section 2, Provincial Health Units*

## **Nanaimo**

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### **Central Vancouver Island Crisis Society**

Box 1118  
Nanaimo, BC V9R 6E7  
Phone: 753-2495  
Crisis Line: 754-4447 or 754-4448

Counselling  
Crisis Line

The Society provides counselling and a crisis line.

### **Central Vancouver Island Health Unit – Nanaimo**

1665 Grant Avenue  
Nanaimo, BC V9S 5K7  
Phone: 755-6200 Fax: 755-2397  
Brenda Ramshaw

Provincial Health Unit

*See section 2, Provincial Health Units*

### **Island Gay Society Counselling – Nanaimo**

Box 127  
Nanaimo, BC V9R 5K4  
Phone: 754-2585

Gay/Lesbian  
Education  
Support Services

The Society provides information and a social group.

### **Meals on Wheels – Nanaimo**

220 – 6599 Apple Cross Road  
Nanaimo, BC V9V 1L4  
Phone: 753-1300 Fax: 785-8500

Food

The coordinator works weekdays 9:00 a.m. to noon. Hot meals are delivered to people's homes every day except Sunday. The service enables older people to stay at home and helps people who have just come out of the hospital after an operation. Clients must be referred by their doctor. Fee for each meal is \$3.50.

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**Mid-Island Contact Group**

2916 Newton Street  
Nanaimo, BC V9T 2T3  
Phone: 758-6468  
John Fulton

■ Support Services

This support group for HIV-positive hemophiliacs meets to talk freely about members' lives and advances in treatment. Meetings are irregular, so call ahead. Bring cookies.

**Mid-Island Hospice Society**

1729 Boundary Avenue  
Nanaimo, BC V9S 4P3  
Phone: 758-8857 Fax: 758-8502

■ Support Services

**Nanaimo and Area Resource Services for Family – Street Outreach Program**

3 – 10 Commercial Street  
Nanaimo, BC V9R 5G1  
Phone: 753-6759  
Gordon Cote

■ Needle Exchange  
■ Education  
■ Testing  
■ Health Services

The Program provides a needle exchange, prevention, testing and street nurses.

**Nanaimo & District AIDS Collective (NADAC)**

305 – 477 Wallace Street  
Nanaimo, BC V9R 5B7  
Phone: 753-8277  
Dana Becker

■ Advocacy  
■ Education  
■ Support Services

The Collective provides advocacy and does some education in the schools. Calls to the answering machine are returned daily. A small library is available. Three support groups are currently in place for HIV-positive persons, PWAs, and their families, friends, partners, and caregivers.

## **Nanaimo and District Home Support Association**

528 Wentworth Street  
Nanaimo, BC V9R 3E4  
Phone: 754-3351 or 755-1322

■ Support Services

## **Parksville**

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### **Mid-Island AIDS Society**

Box 686  
Parksville, BC V9P 2G7  
Phone: 248-1171 Fax: 248-5390  
Rolande

■ Education  
■ Advocacy  
■ Support Services

The Society is open weekdays from 9:30 a.m. to 3:30 p.m. to provide information about HIV/AIDS, advocacy, referrals for testing and support services for PWAs. The Society provides education and information to the public on HIV/AIDS and presents workshops on AIDS prevention. Support groups are available for PWAs and their caregivers and families. Call for more information.

## **Central Vancouver Island Health Unit – Parksville**

Box 1210  
West Hirst Street  
Parksville, BC V9P 2H2  
Phone: 248-2044 Fax: 248-8624

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Port Alberni**

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### **Central Vancouver Island Health Unit – Port Alberni**

4711 Elizabeth Street  
Port Alberni, BC V9Y 6M1  
Phone: 724-1281 Fax: 724-9311

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Nuu-Chah-Nulth Health Board**

Box 1280  
Port Alberni, BC V9Y 7M2  
Phone: 723-1223  
Jeannette Watts

■ First Nations  
■ Education

The Board provides prevention services to the native population.

## **Port Hardy**

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### **Meals on Wheels – Port Hardy**

8300 Devon Road  
Port Hardy, BC V0N 2P0  
Phone: 949-8957

■ Food

### **North Island Crisis and Counselling Centre Society**

Thunderbird Way  
Port Hardy, BC V0N 2P0  
Phone: 949-8333 Fax: 949-6033  
24-Hour Crisis Line: 949-6033

■ Crisis Line  
■ Counselling

The Centre has counsellors on staff weekdays from 9:00 a.m. to 5:00 p.m.

### **North Island Gay and Lesbian Support Group**

Box 1404  
Port Hardy, BC V0N 2P0  
Phone: 949-8793

Gay/Lesbian  
Support Services

### **Upper Island Health Unit – Port Alice**

Bag 1100  
7070 Market Street  
Port Hardy, BC V0N 2P0  
Phone: 284-6221

Provincial Health Unit

*See section 2, Provincial Health Units*

### **Upper Island Health Unit – Port Hardy**

Bag 1100  
7070 Market Street  
Port Hardy, BC V0N 2P0  
Phone: 949-6421 Fax: 949-2388

Provincial Health Unit

*See section 2, Provincial Health Units*

### **Upper Island Health Unit – Port McNeill**

Bag 1100  
7070 Market Street  
Port Hardy, BC V0N 2P0  
Phone: 956-4711 Fax: 956-2031

Provincial Health Unit

*See section 2, Provincial Health Units*

## **Powell River**

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### **Coast Garibaldi Health Unit – Powell River**

4313B Alberta Avenue  
Powell River, BC V8A 5G7  
Phone: 485-2874 Fax: 485-7996

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Powell River Victim Support Services**

Powell River, BC  
Phone: 485-2620

■ Counselling  
■ Crisis Line  
■ Support Services

This agency provides counselling and a crisis line.

## **Saanichton**

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### **BC Association of Indian Friendship Centres**

3 – 2475 Mt. Newton Crossroad  
Saanichton, BC V0S 1M0  
Phone: 652-0210  
Rusty Wilson

■ First Nations  
■ Education

The Association provides prevention services to the native population.



## **Sechelt**

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### **Coast Garibaldi Health Unit – Sechelt**

Box 1040  
5571 Inlet Avenue  
Sechelt, BC V0N 3A0  
Phone: 885-5164 Fax: 885-9725

Provincial Health Unit

*See section 2, Provincial Health Units*

## **Sidney**

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### **Capital Regional District – Sidney**

2440 Sidney Avenue  
Sidney, BC V8L 1Y7  
Phone: 656-1188 Fax: 655-3141

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Sooke**

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### **Capital Regional District – Sooke**

Box 224  
6693 Sooke Road  
Sooke, BC V0S 1N0  
Phone: 642-5208 Fax: 642-6800

Provincial Health Unit

*See section 2, Provincial Health Units*

## **Ucluelet**

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### **Central Vancouver Island Health Unit – Ucluelet**

Box 216  
1714 Peninsula  
Ucluelet, BC V0R 3A0  
Phone: 726-4242 Fax: 726-7044

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Victoria**

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### **AIDS/HIV Testing Clinic Victoria – Capital Regional District**

1947 Cook Street  
Victoria, BC V8T 3P8  
Phone: 388-2220

Testing  
■ Counselling  
Health Services  
Education

The Clinic provides anonymous HIV testing, pre- and post-test counselling and an STD clinic. With AIDS Vancouver Island, it offers AIDS education and HIV testing to local federal prison facilities. Hours: Weekdays 8:30 a.m. to 4:30 p.m. French is spoken.

**AIDS Vancouver Island**

304 – 733 Johnson Street  
Victoria, BC V8W 3C7  
Phone: 384-2366 Fax: 380-9411  
Help Line: 384-4554 *or*  
Toll-free: 1-800-665-AIDS  
Erik Ages

- Support Services
- Advocacy
- Counselling
- Education
- Financial Assistance
- Help Line
- Testing
- Health Services
- Needle Exchange
- Women
- Gay/Lesbian

- The buddy support system matches HIV-positive people to trained volunteers who provide one-to-one emotional and practical support.
- AIDS Vancouver Island provides advocacy and assistance with government bureaucracy, housing, income assistance, and human rights violations.
- Counselling by professional staff is available to anyone infected or affected by HIV/AIDS.
- Education services include a speakers bureau, library publications, and a help line.
- AIDS Vancouver Island may provide emergency funds for HIV-positive persons and PWAs to meet extraordinary needs not covered by other agencies.
- Trained volunteers staff the AIDS Help Line, listen to concerns and answer questions about AIDS and the transmission of HIV, testing, safer sex, safer injection of IV drugs, caring for people living with AIDS, and referrals to medical, legal and financial services.
- A resource library of books, media clippings and audio/video tapes and equipment are available for general interest or research.
- AIDS Vancouver Island provides free, anonymous, confidential needle exchange, condoms, safer sex information, and a Teach and Bleach program for risk reduction.
- Information presentations are provided to residents of correctional facilities.
- Trained speakers will talk with interested community groups including students, parents, workplace groups, health care providers, professionals, churches, service organizations and gay/lesbian groups.
- Support groups are available for HIV-positive persons, PWAs, women who are living with HIV/AIDS, families, friends, lovers, and volunteers.
- The Living Room is a space at AIDS Vancouver Island to meet peers, get treatment information and hold community events.
- The agency can also make referrals to physicians, dentists, lawyers, counsellors and clergy.  
Hours: Weekdays 9:00 a.m. to 5:00 p.m. French is spoken.

- Anonymous HIV antibody testing is available through the Outreach Program. An outreach nurse provides service to street communities.

### **AIDS Vancouver Island Street Outreach Program (STOP)**

609 Johnson Street  
Victoria, BC  
Phone: 384-1345  
Dale Weston

- Education
- Support Services
- Health Services
- Needle Exchange
- First Nations

The Program provides HIV/AIDS prevention information, condoms and safer sex information. The Street Outreach Program operates a drop-in centre for street youth and adults and those serving them. The outreach nurse is available to street communities. Free, anonymous and confidential needle exchange is provided for IV drug users. An urban aboriginal outreach program is available.

### **Capital Regional District – Esquimalt**

530 Fraser Street  
Victoria, BC V9A 6H7  
Phone: 360-5600 Fax: 360-5605

- Provincial Health Unit

*See section 2, Provincial Health Units*

### **Capital Regional District – Oak Bay**

2167 Oak Bay Avenue  
Victoria, BC V8R 1G2  
Phone: 370-2624 Fax: 370-1116

- Provincial Health Unit

*See section 2, Provincial Health Units*

**Capital Regional District – Saanich**

3995 Quadra Street  
Victoria, BC V8X 1J8  
Phone: 479-7161 Fax: 479-3413

■ Provincial Health Unit

*See section 2, Provincial Health Units*

**Capital Regional District – Victoria**

Box 1000  
52 Yates Street  
Victoria, BC V8W 2S6  
Phone: 360-3110 Fax: 360-3120

■ Provincial Health Unit

*See section 2, Provincial Health Units*

**Home Nursing Care – Victoria – Capital Regional District**

1947 Cook Street  
Victoria, BC V8T 3P8  
Phone: 388-2350

■ Health Services  
■ Education  
■ Counselling  
■ Support Services

Home nurses offer emotional support, counselling, resource coordination, physical support, IVs, skin care, antibiotics, and pain control. Visiting nurses train family members in care-giving. The nurses work with Victoria Hospice Palliative Care and make referrals. The District serves clients in Victoria, Saanich, Sooke, and the Gulf Islands, and provides palliative care on Salt Spring Island. Hours: 8:30 a.m. to 11:00 p.m., seven days a week. No fees except to cover supplies and medication.

**Greater Victoria Citizen Advocacy Society**

410 – 620 View Street  
Victoria, BC V8W 1J6  
Phone: 385-7121

■ Advocacy

The purpose of this society is to create supportive, mutually beneficial relationships between volunteer members of the community and those whose mental and/or physical disabilities may

hinder their full integration into society. Highlights include companionship role-modelling and problem-solving.

### **Island Deaf and Hard of Hearing Centre**

120 – 812 Wharf Street  
Victoria, BC V8W 1T3  
Phone: 384-8088 Fax: 384-8026  
TTY: 384-3105  
Linda Evans

■ Support Services

The Centre provides services to deaf and hard of hearing persons and their families. Itinerant services are provided to the Cowichan Valley area. The Centre also has an office in Nanaimo.

### **Need Crisis Line**

Box 5112, Station B  
Victoria, BC V8R 6N3  
Phone: 386-6328  
Crisis Line and Community Service Referral: 386-6323

■ Crisis Line

### **Oak Bay Volunteer Services**

101 Municipal Hall  
2167 Oak Bay Avenue  
Victoria, BC V8R 1G2  
Phone: 595-1034

■ Transportation

This group provides free transportation to anyone in need, to and from medical appointments, shopping, errands or even recreational driving within Oak Bay. Call in advance to schedule your trip.

## **PWA Wellness Centre**

613 Superior Street  
Victoria, BC V8V 1V1  
Phone: 383-7494

### ■ Support Services

The PWA Wellness Centre is open Monday to Saturday from noon to 4:00 p.m. and provides a caring place for members to meet their peers in a relaxed atmosphere over coffee, juice and snacks. The centre provides a variety of activities fostering self-help, self-care and an attitude of hope.

## **Victoria PWA Society – Capital Region**

613 Superior Street  
Victoria, BC V8V 1V1  
Phone: 383-7494 Fax: 383-1617

- Education
- Advocacy
- Financial Assistance
- Food
- Support Services

- The office and the library are open Monday to Saturday from noon to 4:00 p.m.
- A financial aid consultant is available in the office monthly for a brown bag lunch between noon and 2:00 p.m. to discuss problems and possible solutions for PWAs having difficulty finding their way through the system. Private consultations are available by appointment.
- A series of lectures, videos and workshops is available on health promotion and topics of interest to people with HIV. Our mandate is personal empowerment through education and peer support.
- The complementary health fund may assist those whose monthly income is less than \$1200. Reimbursement, to a maximum of \$100 per month, is available for vitamins, herbs, acupuncture and other non-prescription items; receipts are required. Applications are available in the office.
- The Society operates a weekly food bank. Requests must be in by Wednesday for delivery or pick-up on Thursday.
- A housing subsidy is available to people on a fixed income. Applications are available in the office.
- The library provides extensive and up-to-date files on HIV management strategies and HIV-associated health disorders. The library subscribes to most treatment journals published in North America and has information on experimental drug trials being conducted in Canada.
- The speakers bureau works in collaboration with AIDS Vancouver Island Education Services.

Mutual support and information sharing are available to all persons with HIV and their primary support partners. The support group meets Thursday nights from 7:00 p.m. to 8:30 p.m.

- Acupuncture is available Tuesday and Thursday by appointment only.
- A barber is available once a month by appointment.

### **Victoria AIDS Respite Care Society (VARCS)**

611 Superior Street  
Victoria, BC V8V 1V1  
Phone: 388-6220 Fax: 388-0711

- Advocacy
- Support Services
- Education

VARCS advocates on behalf of clients regarding issues arising out of care and medical needs. Services provided include personal care, assistance with activities of daily living and non-personal care for persons with HIV/AIDS, partners, family and friends. VARCS provides personal care training and AIDS issues awareness in providing home care to people with HIV/AIDS.

### **WINGS Housing Society**

*See description under section 1, Canada – BC*

### **Women and AIDS Support Group – Capital Region**

613 Superior Street  
Victoria, BC V8V 1V1  
Phone: 383-7494

- Women
- Support Services

The support group meets Wednesday nights from 7:00 p.m. to 8:30 p.m.



## **9 Vancouver – Lower Mainland**

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### **Abbotsford**

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#### **Central Fraser Valley Social Group**

Box 8000 – 591  
Abbotsford, BC V2S 6H1  
Phone: 850-1368

■ Support Services

This agency offers support groups.

#### **Upper Fraser Valley Health Unit — Abbotsford**

2391 Crescent Way  
Abbotsford, BC V2S 1M2  
Phone: 864-3400 Fax: 864-3410

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Agassiz**

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#### **Upper Fraser Valley Health Unit — Agassiz**

Box 104 – Cheam Avenue  
Agassiz, BC V0M 1A0  
Phone: 796-2191

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Burnaby**

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### **Burnaby Health Department**

6161 Deer Lake Avenue  
Burnaby, BC V5G 4A3  
Phone: 294-7260 Fax: 660-7050

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Burnaby Health Department — Volunteer Services**

6161 Deer Lake Avenue  
Burnaby, BC V5G 4A3  
Phone: 294-7497 or 294-7498

Support Services

The following services are available for residents only:

- The Shop-by-Phone service is designed to meet the personal shopping needs of the housebound and disabled. Volunteers fill grocery orders once a week for people registered with this service and the grocery store delivers to the client's door.

The Shopping Buddies program is designed to assist the elderly and persons with disabilities with their personal shopping. Clients may use this service once a week, once a month, or once in a while (as space allows). A transportation service (HandyDART) will pick up a client at their home and transport them to a local shopping mall where they are met by a volunteer who will accompany them for two and a half hours while they shop, bank, enjoy lunch, etc. The only fee for this service is the transportation, which costs \$1.25 each way.

## **Chilliwack**

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### **Chilliwack Community Services**

45938 Wellington Avenue  
Chilliwack, BC V2P 2C7  
Phone: 792-4267 Fax: 792-6575  
Crisis Line: 792-7242

Crisis Line  
Counselling

This agency provides counselling services and a crisis line.

### **Upper Fraser Valley Health Services Society**

45470 Menholm Road  
Chilliwack, BC V2P 1M2  
Phone: 795-8200  
Shelley Ryall

Education  
■ Needle Exchange

The Society provides prevention services and a needle exchange.

### **Upper Fraser Valley Health Unit — Chilliwack**

45470 Menholm Road  
Chilliwack, BC V2P 1M2  
Phone: 795-8200 Fax: 795-8222

Provincial Health Unit

*See section 2, Provincial Health Units*

## **Clearbrook**

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### **Mennonite Central Committee**

31872 South Fraser Way  
Box 2038  
Clearbrook, BC V2T 3T8  
Phone: 857-0011 or 850-6639 Fax: 850-8734  
H. Ruth Thiessen

- Education
- Advocacy
- Support Services

The Committee provides HIV/AIDS education to the Mennonite churches of BC, Christian schools, colleges and community groups. The Committee is also involved in advocacy networking. This support services project provides workshops in church and community groups, with an emphasis on the church's knowledgeable and compassionate response.

## **Coquitlam**

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### **Hemophilia Assessment Clinic**

*See description under section 1, Canada – BC*

## **Delta**

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### **Boundary Health Unit — Delta (Ladner)**

4470 Clarence Taylor Crescent  
Delta, BC V4K 3W3  
Phone: 946-1221 Fax: 946-6953

- Provincial Health Unit

*See section 2, Provincial Health Units*

**Boundary Health Unit — North Delta Centre**

11254 84th Avenue  
Delta, BC V4C 2L9  
Phone: 543-5200 Fax: 591-2992

Provincial Health Unit

*See section 2, Provincial Health Units*

**Hope**

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**Upper Fraser Valley Health Unit — Hope**

Box 176 Park Street  
Hope, BC V0X 1L0  
Phone: 869-5661 Fax: 869-2332

Provincial Health Unit

*See section 2, Provincial Health Units*

**Langley**

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**Central Fraser Valley Health Unit — Langley**

22033 Fraser Highway  
Langley, BC V3A 4H3  
Phone: 532-2300 Fax: 530-3750

Provincial Health Unit

*See section 2, Provincial Health Units*

**Langley Family Services and Crisis Line**

5339 – 207th Street  
Langley, BC V3A 2E6  
Phone: 534-7921  
Crisis Line: 530-5385

- Crisis Line
- Counselling

This agency provides counselling and a crisis line.

## **Maple Ridge**

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### **Central Fraser Valley Health Unit — Maple Ridge**

11940 Haney Place  
Maple Ridge, BC V2X 6G1  
Phone: 466-7200 Fax: 463-6057

Provincial Health Unit

*See section 2, Provincial Health Units*

### **Central Fraser Valley Union Board of Health**

11940 Haney Place  
Maple Ridge, BC V2X 6G1  
Phone: 466-7200  
Dr. Roland Guasparini

Education

The Board provides prevention services.

### **L&G of Meadow Ridge**

PO Box 377  
Maple Ridge, BC V2X 8K9  
Phone: 467-9566 evenings

■ Gay/Lesbian

### **Ridge-Meadows Legal Services — Maple Ridge**

Pitt Meadows Community Services Council  
22701 119th Avenue  
Maple Ridge, BC V2X 8S5  
Phone: 467-3011 Fax: 467-4472

Legal Advice

This non-profit society provides information, assistance and referrals on many areas of the law including family law, criminal law, small claims, wills and estates, motor vehicle/ICBC, landlord/tenant, unemployment insurance, welfare rights, consumer law and debtor's assistance. The service administers legal aid for family and criminal matters.

## **Mission**

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### **Central Fraser Valley Health Unit — Mission**

3313 Third Avenue  
Mission, BC V2V 1P1  
Phone: 826-7166

Provincial Health Unit

*See section 2, Provincial Health Units*

### **Crisis Line — Abbotsford**

33070 – 5th Avenue  
Mission, BC V2V 1V5  
Phone: 826-1116  
Crisis Line: 820-1166

Crisis Line  
Counselling

Services provided include counselling and a crisis line.

### **Mission Crisis Centre**

33070 – 5th Avenue  
Mission, BC V2V 1V5  
Phone: 826-3634  
Crisis Line: 853-5355

Crisis Line  
Counselling

The Centre provides counselling and a crisis line.

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## **New Westminster**

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### **FraserSide Community Services Society**

314 6th Street  
New Westminster, BC V3L 3A6  
Phone: 522-3722 Fax: 522-4031

Counselling  
Drug/Alcohol Counselling

This office provides suicide prevention counselling as well as recovery and drug and alcohol counselling.

### **Lower Mainland Purpose Society for Youth and Families**

40 Begbie Street  
New Westminster, BC V3M 3L9  
Phone: 526-2522  
Renata Aebi

Youth  
■ Counselling  
■ Education  
■ Support Services

The Society provides family counselling and prevention services for the Burnaby and New Westminster areas, as well as a street nurse program and support services for street youth.

### **New Westminster Health Unit**

537 Carnarvon Street  
New Westminster, BC V3L 1C2  
Phone: 525-3661 Fax: 525-0878

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **New Westminster STD/AIDS Testing Clinic**

537 Carnarvon Street  
New Westminster, BC V3L 1C2  
Phone: 527-4444

Testing

The clinic's hours are:

■ Mondays 9:00 a.m. to 10:30 a.m.



- Mondays, Wednesdays and Fridays 2:30 p.m. to 3:45 p.m.
- Wednesdays 7:00 p.m. to 8:00 p.m.

## **North Vancouver**

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### **North Shore Health Department**

132 West Esplanade  
North Vancouver, BC V7M 1A2  
Phone: 983-6700 Fax: 983-6839

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Pemberton**

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### **Coast Garibaldi Health Unit — Pemberton**

Box 8  
Portage Road  
Pemberton, BC V0N 2L0  
Phone: 894-6367 Fax: 894-6491

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Port Coquitlam**

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### **CLAS — Mental Health Law Program**

Cottage 111, Riverview Hospital  
500 Lougheed Highway  
Port Coquitlam, BC V3C 1J0  
Phone: 525-2615 Fax: 525-4937

■ Legal Advice

The Mental Health Law Program (formerly the Mental Patient's Advocate Project) is designed to provide legal assistance and resources for anyone with mental illness who has

been hospitalized in a psychiatric facility or who lives in the community. It provides free, confidential legal consultations, assistance and referrals in certain defined areas including advice on legal rights during hospitalization, advice on guardianship and Public Trustee matters and advice on certain general legal matters such as wills, landlord/tenant issues, welfare, discrimination, family law and housing.

## **Richmond**

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### **Richmond Health Department**

6911 No. 3 Road  
Richmond, BC V6Y 2C1  
Phone: 276-4050 Fax: 276-4198

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Squamish**

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### **Coast Garibaldi Health Unit — Squamish**

Box 130  
38075 2nd Avenue  
Squamish, BC V0N 3G0  
Phone: 892-3585 Fax: 892-5298

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Surrey**

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### **Boundary Health Unit — Surrey (Cloverdale)**

17536 58th Avenue  
Surrey, BC V3S 1L2  
Phone: 574-4166 Fax: 574-3738

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Boundary Health Unit — Surrey (Guildford)**

105 – 14888 104 Avenue  
Surrey, BC V3R 1M4  
Phone: 582-5479 Fax: 582-0671

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Boundary Health Unit — Surrey (Ridge)**

14265 56th Avenue  
Surrey, BC V3X 3A4  
Phone: 572-2600 Fax: 594-0949

■ Provincial Health Unit

*See section 2, Provincial Health Units*

### **Boundary Health Unit — Surrey (Whalley)**

13674 Grosvenor Road  
Surrey/Whalley, BC V3R 5E2  
Phone: 951-1200 Fax: 598-1425

■ Provincial Health Unit

*See section 2, Provincial Health Units*

## **Street Health Outreach STD/HIV/AIDS Prevention Program**

10664 135A Street  
Surrey, BC V3R 4E2  
Phone: 583-5666 Fax: 583-8848  
Needle Exchange: 583-5999  
Susan Morwood

- Counselling
- Support Services
- Drug/Alcohol Counselling
- Education
- Needle Exchange
- Testing

The Program provides counselling, support, and referral to drug and alcohol counselling and detox and treatment facilities. Community outreach, information on HIV, AIDS, STDs and hepatitis B are provided. The needle exchange program is in place. Street nurses test for HIV, AIDS, STDs and hepatitis B. A doctor is on site two evenings per week for Medical Services Plan clients. Phone for days and times. No appointments are necessary.

## **Surrey Reconnect Services for Street Kids**

100 – 10664 135A Street  
Surrey, BC V3T 4E2  
Phone: 589-4746 Fax: 583-8848  
Rob Chance

This program provides free, confidential information and education about STDs and HIV/AIDS testing. Street level and community support services available to Surrey youth include crisis intervention, referrals to appropriate resources, and access to street nurses. The needle exchange provides clean needles, bleach kits and condoms. Hours: Mondays, Wednesday, and Fridays 1:00 p.m. to 8:00 p.m.; Tuesdays and Thursdays 1:00 p.m. to 5:00 p.m.

## **Vancouver**

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### **A Loving Spoonful**

100 – 1300 Richards Street  
Vancouver, BC V6B 3G6  
Phone: 682-MEAL (682-6325)  
Easter

A Loving Spoonful is a volunteer service which delivers a seven days' supply of frozen meals each week to persons with AIDS who have recently left the hospital. There is no cost to

clients, but a physician's referral is needed. Microwave ovens can be borrowed; a deposit is required.

### **Advocacy Access Project**

204 – 456 West Broadway  
Vancouver, BC V5Y 1R3  
Phone: 872-1278 Fax: 875-9227  
Toll-free: 1-800-663-1278

- Advocacy
- Education
- Mental Health

This project informs persons with disabilities of their social and legal rights. It provides information and referral to service, offers education workshops, one to one advocacy and resource materials. The Advocacy Access Project also houses the Mental Health Empowerment Project which assists persons with psychiatric disabilities obtain appropriate benefits and services from Ministry of Social Services.

### **AIDS Coalition to Unleash Power (ACT UP)**

Vancouver, BC V6E 4L7  
Phone: 683-6290 (messages)

- Advocacy

A coalition working to improve AIDS policies by pressuring governments and the medical profession through public protests and other non-violent actions. Some Spanish and French are spoken.

### **AIDS Outreach Program**

828 West 10th Avenue  
Vancouver, BC V5L 1L8  
Phone: 660-6170 Fax: 775-0808  
Pager: 669-6500, ext. 222  
Anne McNabb  
Jacqueline Barnett (Education Coordinator)

- Education
- Health Services
- Testing
- Gay/Lesbian
- Youth

The street nurse program provides mobile outreach services and services at the Main Street Clinic, the SafeCo Clinic at the Gay and Lesbian Centre, and the Drake Clinic.

**AIDS Research Chair — St. Paul's Hospital**

164 – 1081 Burrard Street  
Vancouver, BC V6Z 1Y6  
Phone: 682-8206 Fax: 631-5326

Research

People wishing to support AIDS treatment and research at St. Paul's Hospital can do so in several ways. Donations can be directed to the AIDS Research Chair. Other AIDS research at the Hospital includes the twenty drug trials under way which test a combination of current therapies combined with new treatments. Funds can be used to purchase equipment which will enhance treatment of AIDS.

**AIDS Resource Centre (BC Centre for Disease Control)**

201 – 828 West 10th Avenue  
Vancouver, BC V5Z 1L8  
Phone: 660-2090 Fax: 775-0808

The Centre has journals, texts, videos and files related to AIDS, to be used in the office. Pamphlets and brochures are also available. The collection includes some materials in languages other than English. Hours: Weekdays 8:30 a.m. to 4:30 p.m. Appointments preferred.

**AIDS Testing and Evaluation Counselling (ATEC)**

828 West 10th Avenue  
Vancouver, BC V5Z 1L8  
Phone: 660-6161 Fax: 660-6066

Testing  
■ Counselling

ATEC provides confidential HIV testing and pre- and post-test counselling. Results follow a two-week waiting period. A psychologist is available after testing for one or two appointments. Condoms are available. Referrals can be made. Hours: Weekdays 8:30 a.m. to 4:00 p.m. An appointment is necessary.

## **AIDS Vancouver**

1107 Seymour Street  
Vancouver, BC V6B 5S8  
Phone: 681-2122 Fax: 893-2211  
TTY: 893-2215  
Help Line: 687-2437  
Executive Director: Rick Marchand  
Director of Support Services: Warren OBriain  
Director of Education: Brent Allan

- Support Services
- Education
- Counselling
- Financial Assistance
- Help Line
- Food
- Gay/Lesbian
- Women

### **Project Sustain**

Phone: 681-2122, ext. 270  
Email: [sustain@parc.org](mailto:sustain@parc.org)

Project Sustain, a department of AIDS Vancouver, promotes the rights of persons living with HIV and AIDS to physical, emotional, social and spiritual well-being, and to dignity and respect for the choices they make in their lives. Project Sustain's support programs include:

#### ■ PARC Avenue Grocery

The PARC Avenue Grocery is open to any individual registered with Project Sustain and living on a limited income. The Grocery is open Tuesday and Wednesday from 11:30 a.m. to 2:30 p.m. (closed on MSS cheque issue Wednesdays). Nutritional counselling and home delivery are also available.

#### ■ Medical Equipment Loans

Free loans of wheelchairs, walkers, bath rails, IV poles and other medical equipment and health care products are available to Project Sustain clients who have no other access to these items.

#### ■ Volunteer Counselling and Therapy

Free individual and group counselling by professional counsellors and therapists is available to Project Sustain clients on reduced income.

#### ■ Massage and Bodywork

Free massage and other bodywork therapies are provided by registered therapists to Project Sustain clients on reduced income.

#### ■ Visitation Program

Volunteers visit individuals living with AIDS in hospital, hospice or at home.

#### ■ Emergency Financial Assistance

Short-term emergency financial assistance is available to persons living with HIV/AIDS. An appointment and documentation are required. Phone for more information.

#### ■ Care Teams

Care Team volunteers provide practical assistance, personal care and companionship to people living with AIDS at home.

■ **Pet Pal Program**

Offered in conjunction with the SPCA, this program helps people living with HIV/AIDS to care for their pets at home by providing financial assistance and trained volunteer support.

Project Sustain's intake workers and case managers also provide referrals to many other community organizations and assist individuals in dealing with government agencies.

## **Education**

AIDS Vancouver offers comprehensive HIV/AIDS education and consultation services to individuals and organizations. Some of AIDS Vancouver's education programs include:

■ **Help Line**

Help Line volunteers provide up-to-date prevention and health promotion information on HIV and other STDs. They also give emotional support to concerned individuals, refer HIV-positive individuals to existing support, education and counselling resources, offer crisis intervention and make referrals to testing sites, physicians, dentists, home support, community services and social services. The Help Line operates Monday, Thursday and Friday 10:00 a.m. to 5:00 p.m., Tuesday and Wednesday 10:00 a.m. to 9:00 p.m.

Service in Cantonese (687-2727), Mandarin (687-3433) and Spanish (687-3433) is available Monday from 5:00 p.m. to 9:00 p.m.

■ **Library**

The Pacific AIDS Resource Centre Library has up-to-date newsletters, books, videos, cassette tapes, journals and clipping files on all subjects relating to HIV and AIDS. All resources can be used on site and many can be borrowed.

■ **Man To Man**

Man To Man is an AIDS prevention project for gay and bisexual men. Comprehensive print resources are available at AIDS Vancouver and at information centres around the city.

■ **Women's Programs**

AIDS Vancouver's women's programs work to raise awareness and understanding about women's HIV/AIDS needs and experiences. Staff and volunteers provide workshops, training, outreach and resources to female service providers and the general public. Health promotion strategies address issues of health, sexuality, substance abuse, violence, poverty, racism and sexism. The goals of these programs are to prevent HIV transmission in women and create a more supportive social environment for women living with HIV/AIDS.

AIDS Vancouver also provides advice on HIV training, resources, policies, programs and conferences. AIDS Vancouver supports AIDS Awareness Week in October and World AIDS



Day on December 1 and is involved in community research and development projects. Hours: Weekdays 9:00 a.m. to 5:00 p.m.

### **ATISH Lesbian and Gay Network**

Box 345  
1027 Davie Street  
Vancouver, BC V6E 4L2  
Phone: 684-6869

■ Gay/Lesbian  
South Asian Community

### **Audio-Visual Health Centre (Medical Branch, Health and Welfare Canada)**

105 – 125 East 10th Avenue  
Vancouver, BC V5T 1Z3  
Phone: 666-2416 Fax: 666-6024

First Nations  
Education

The Centre has a 3500-title, computerized video library for native people. Teaching resource kits for health workers include HIV/AIDS education information for workshops to be given on reserves. Hours: Weekdays 8:00 a.m. to 4:00 p.m.

### **BC Bereavement Foundation**

Box 53530  
984 West Broadway  
Vancouver, BC V5Z 1K7  
Phone: 264-9997 Fax: 736-2668

Education  
■ Support Services

The Foundation provides education and understanding of psychological, emotional, social, physical and spiritual dimensions of death and bereavement. The Foundation serves as a referral and information centre. Resources available include a quarterly newsletter, bereavement resources, a network of professional individuals and group support.

## **Black AIDS Network**

203 – 1110 Seymour  
Vancouver, BC V6B 3N3  
Phone/Fax: 687- 4082  
TTY: 894 2215  
Help Line: 689- 9924  
Sean or Ian

Black Community  
Education  
Support Services  
■ Counselling

The Black AIDS Network is an organization operated by and for the Black community of BC. It provides AIDS education and prevention programs and limited support services to the Black communities in BC. BAN activities include:

- Information tables at events
- Community workshops and forums
- Referrals, support and counselling for Black persons with HIV/AIDS
- Volunteer coordination and training
- Development of culturally specific education materials

BC has a growing Black population which includes immigrants from many regions of origin, such as Somalia, the Caribbean, East Africa and the USA.

## **Bridge Health Clinic**

Mount Saint Joseph's Hospital  
2nd Floor – 3080 Prince Edward  
Vancouver, BC V5T 3N4  
Phone: 877-8550 Fax: 872-0820

Refugees/New Immigrants  
■ Health Services  
■ Testing  
■ Education

The Bridge Health Clinic provides free drop in services for refugees and new immigrants. The Clinic provides general medical consultation, family planning, well baby services, immunizations, immigration medical exams and health counselling for refugees and new immigrants. Services are provided by a physician, nurse and an interpreter. HIV antibody testing is made available. The Clinic refers clients to family physicians. HIV education is also offered as needed. Cambodian, Vietnamese and English are spoken. Hours: Mondays 1:00 p.m. to 4:30 p.m.; Wednesdays 1:00 p.m. to 4:00 p.m.; Thursdays 10:00 a.m. to 1:00 p.m. The Clinic was formerly known as the Latin American Clinic (Clinica Main Street) and Welcome Clinic.

**Care Point Medical Centre**

1632 Commercial Drive  
Vancouver, BC V6H 3V4  
Phone: 254-5554 *or*  
3419 Kingsway Street  
Vancouver, BC V5R 5L3  
Phone: 436-0800 Fax: 254-9177

Testing

The Centre makes confidential requisitions to a lab for HIV testing but does not offer blood work on site. Test results are ready in two to three weeks. Referrals are available. Hours: 9:00 a.m. to 9:00 p.m., seven days a week. First come, first served. Medical coverage is required.

**Child and Youth Planning Advocacy Network**

201 West 6th Avenue  
Vancouver, BC V5Y 1K7  
Phone: 875-6277  
Help Line: 1-800-663-5683  
Ian Mass

Youth  
Advocacy

The CYPAN project was developed to connect people and ideas and to build formal and informal links between organizations, groups and communities in BC that are involved in policy planning, community development and advocacy initiatives related to children and youth. In this way we begin to deal with the issues of fragmentation.

**Christ Alive Metropolitan Community Church of Vancouver**

Box 5178  
3214 West 10th Avenue  
Vancouver BC V6E 1Z6  
Phone: 739-7959

- Gay/Lesbian
- Support Services
- Counselling

The Church provides support groups and peer and spiritual lay counselling for lesbians, gays and others who feel disenfranchised from mainline churches.

## **Community Legal Assistance Society**

800 – 1281 West Georgia Street  
Vancouver BC V6E 3Y2  
Phone: 685-3425 Fax: 685-7611  
TTY: 685-8295

- Legal Advice
- Advocacy

CLAS is a non-profit legal aid society that helps people with legal problems, especially people with a low income or a physical or mental disability. Its primary focus is Charter of Rights litigation, test cases and law reform work. Individual legal aid assistance is provided primarily by the Law Students' Legal Advice Program. CLAS operates several programs that may be of benefit to persons with disabilities:

- **Community Law Program**

The Community Law Program carries out test and other cases, law reform and community development in the areas of Unemployment Insurance, Workers' Compensation, Guaranteed Available Income for Need, poverty and Native Indian status laws.

- **Mental Health Law Program**

*See separate listing, this section*

- **Legal Advice and Assistance Service**

Gives advice on the rights of the poor, the rights of mental patients, the rights of disabled people, Unemployment Insurance Commission appeals, Workers' Compensation appeals, and charitable tax law. Takes on test cases and research in all areas of law relating to the economically, socially, physically and mentally disadvantaged. Hours: Weekdays 9:00 a.m. to 5:00 p.m.

## **Crabtree Corner (YWCA)**

101 East Cordova Street  
Vancouver, BC V6A 1K7  
Phone: 689-2808  
Betty McPhee

- Education

This organization offers individual AIDS education to sex trade workers and IV drug users, and takes part in panels and group discussions. Free condoms are dispensed. Referrals are made. Hours: Weekdays 9:00 a.m. to 5:00 p.m. Spanish and some Native Indian languages are spoken.

**Deaf, Hard of Hearing and Deaf Blind Well-Being Program**

200 – 1070 West Broadway  
Vancouver, BC V6S 4E7  
Phone: 732-7656 Fax: 732-5042  
TTY: 732-7549  
Lori Dalecki, MSW

- Counselling
- Education

The Program provides community based counselling services to deaf, hard of hearing and deaf-blind individuals in BC. The Program promotes community education and professional development.

**Dental Profession Advisory Program**

501 – 1505 West 2nd Avenue  
Vancouver, BC V6H 3Y4  
Phone: 737-0062  
Dr. Chris Christianson

- Support Services

Special help is available to BC dentists and allied personnel who are HIV-infected or who have AIDS. The Infected Practitioner Program offers free, confidential assistance.

**Downtown Eastside Youth Activities Society**

221 Main Street  
Vancouver, BC V6A 2S7  
Phone: 685-6561 Fax: 685-7117  
Judy McGuire

- Youth
- Needle Exchange
- Education

The DEYAS needle exchange program operates to exchange new needles for used ones and to provide condoms for prevention of HIV/AIDS and other STDs. The program provides bleach, alcohol wipes, clean water bottles, and information about HIV/AIDS and other health issues. A referral system is in place for counselling, drug and alcohol counselling, AIDS related programs and other resources. The program operates 24 hours a day, seven days a week. Call for specific mobile outreach sites and times.

**Drake Youth Clinic**

575 Drake Street  
Vancouver, BC V5T 1W5  
Phone: 660-4934  
Louise Pollock

■ Youth  
Testing  
Education

Evening only clinic provides HIV antibody testing, one-to-one AIDS prevention counselling, condoms and AIDS literature. Hours: Weekdays 7:30 p.m. to 11:00 p.m. Multilingual service is available.

**East Vancouver Vietnamese Clinic**

2610 Victoria Drive  
Vancouver, BC V5N 4L2  
Phone: 872-2511 Fax: 872-2368

■ Vietnamese Community  
Education  
Health Services

The Clinic provides health education, immunizations, referrals and counselling services in the Vietnamese language. Hours: Mondays 2:00 p.m. to 5:00 p.m. by appointment.

**Family Support Institute**

300 – 30 East 6th Avenue  
Vancouver, BC V5T 4P4  
Phone: 875-1119

■ Support Services

The Institute offers information, support and training for families of those with a long-term illness. Families help other families with similar problems. Some support workers are multilingual. Hours: Weekdays 9:00 a.m. to 5:00 p.m.

**Franciscan Sisters of the Atonement**

385 East Cordova Street  
Vancouver, BC V6A 1L4  
Phone: 685-9987

■ Food

The Sisters provide sandwiches to indigents daily from 3:30 p.m. to 5:00 p.m. Hot meals are provided once a month.

**Gay Asians of Vancouver Area (GAVA)**

c/o GLC  
1170 Bute Street  
Vancouver, BC  
Phone: 684-6869  
24-hour Info Line: 683-3825

Gay Asian Males  
Support Services

GAVA provides opportunities for mutual support, sharing and growth for gay males of Asian descent. GAVA works to overcome cultural barriers, promote AIDS prevention and support AIDS intervention.

**Greater Vancouver Association for the Deaf**

2125 West 7th Avenue  
Vancouver, BC V6K 1X9  
Phone: 1-800-972-6503  
TTY: 738-4644

Advocacy  
■ Support Services

This group promotes the interests and welfare of people who are deaf and provides social and recreational activities.

**Greater Vancouver Citizen Advocacy Society**

2040 West 12th Avenue  
Vancouver, BC V6J 2G2  
Phone: 732-4035

Advocacy

The Citizen Advocacy Society is designed for citizens who want to contribute in a personal way. The Society recruits ordinary citizens to enter into a relationship with persons who are vulnerable because they've been labelled *disabled*. The Society then supports the relationship to last over time and to respond to the advocacy needs of those vulnerable persons.

## **Greater Vancouver Food Bank Society**

311 East 6th Avenue  
Vancouver, BC V5T 1J9  
Phone: 876-3601 Fax: 876-7323

■ Food

The Food Bank provides food for those in need. Hours: Weekdays 9:00 a.m. to 4:00 p.m. The Food Bank also operates two distribution centres strictly for single parents, by referral only. Call the main office for the location of the depot nearest you.

AIDS Vancouver's PARC Avenue Grocery is a Vancouver Food Bank depot which offers nutritional support specialized for persons living with HIV/AIDS. See the description under *AIDS Vancouver*.

Donations to the Food Bank can be left in any of the deposit boxes located at supermarkets or at the Society's warehouse at 1650 Quebec Street.

## **Greater Vancouver Mental Health Services — Community Care**

800 — 601 West Broadway  
Vancouver, BC V5Z 4C2  
Phone: 874-7626 Fax: 874-7661

■ Mental Health  
■ Education  
■ Health Services  
■ Support Services

The Counselling Team staff includes nurses, psychiatrists, physicians, occupational therapists, rehabilitation workers, social workers, and counselling psychologists.

- GVMHS provides educational programs to increase understanding and acceptance of mental illness.
- Treatment and community care services for seriously mentally ill adults and specialized treatment services for severely disturbed children are provided in the communities of Vancouver and Richmond.
- Eight community mental health teams provide diagnosis and medication, and individual, group, family, occupational and recreational therapy programs.
- Special attention is given to the multicultural and ethnic needs of the community.
- Check the Vancouver telephone directory blue pages under *Greater Vancouver Mental Health Services* for the team near you.



**Healing Circle**

Comox Lounge – St. Paul's Hospital  
1081 Burrard Street  
Vancouver, BC V6Z 1Y6  
Phone: 683-8043  
Carol Chapman

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P.A.R.C. LIBRARY**  
1107 SEYMOUR ST.  
VANCOUVER, B.C. V6B 5S8  
681-2122 LOCAL 294

The Circle was formed to help those who have AIDS or who are HIV-positive to relax and reduce stress. The techniques used are non-invasive. Each group is made up of six participants and one facilitator, and runs for six weeks at a cost of \$50.00, for which qualifying PWA Society members may be reimbursed through the Complementary Health Fund (see the *BC Persons With AIDS Society* listing under section 1, *Canada – BC*).

**Homecare (Vancouver Health Department) — Burrard Unit**

1770 West 7th Avenue  
Vancouver, BC V6J 4Y6  
Phone: 736-9844

- Health Services
- Support Services
- Counselling  
Education

Homecare provides nursing, occupational therapy, and physiotherapy. The program assists with the management of illness in relation to nutrition and medication. It provides support, counselling and referrals to other agencies and lends equipment. The Homecare Coordinator offers education to nurses and homecare workers for planning care services regarding AIDS. Hours: Weekdays 8:30 a.m. to 5:00 p.m. Services are available seven days a week with staff on call at night. Service is available in Mandarin, Cantonese, Punjabi and ASL.

**Homecare (Vancouver Health Department) — East Unit**

2610 Victoria Drive  
Vancouver, BC V5N 4L2  
Phone: 872-2511

- Health Services
- Support Services
- Counselling
- Education

Homecare provides nursing, occupational therapy, and physiotherapy. The program assists with the management of illness in relation to nutrition and medication. It provides support, counselling and referrals to other agencies and lends equipment. The Homecare Coordinator offers education to nurses and homecare workers for planning care services regarding AIDS. Hours: Weekdays 8:30 a.m. to 5:00 p.m. Services are available seven days a week with staff on call at night. Service is available in Mandarin, Cantonese, Punjabi and ASL.

LIBRARY USE ONLY

**Homecare (Vancouver Health Department) — North Unit**

200 – 1651 Commercial Drive  
Vancouver, BC V5L 3Y3  
Phone: 253-3575

- Health Services
- Support Services
- Counselling

Homecare provides nursing, occupational therapy, and physiotherapy. The program assists with the management of illness in relation to nutrition and medication. It provides support, counselling and referrals to other agencies and lends equipment.

**Homecare (Vancouver Health Department) — South Unit**

6405 Knight Street  
Vancouver, BC V5P 2V9  
Phone: 321-6151

- Health Services
- Support Services
- Testing
- Counselling
- Education

Homecare provides nursing, occupational therapy, and physiotherapy. The program assists with the management of illness in relation to nutrition and medication. It provides support, counselling and referrals to other agencies and lends equipment. A drop-in youth clinic offers condoms, HIV testing, and full counselling. Testing is available Mondays 6:00 p.m. to 8:00 p.m. and Thursdays 3:00 p.m. to 5:00 p.m. The Learning Through Living program provides health education to elementary and secondary schools through the Vancouver School Board. Hours: Weekdays 8:30 a.m. to 5:00 p.m. Services are available seven days a week with staff on call at night. Service is available in Mandarin, Cantonese, Punjabi and ASL.

**Homecare (Vancouver Health Department) — West Main Unit**

2110 West 43rd Avenue  
Vancouver, BC V6M 2E1  
Phone: 261-6366

- Health Services
- Support Services
- Counselling

Homecare provides nursing, occupational therapy, and physiotherapy. The program assists with the management of illness in relation to nutrition and medication. It provides support, counselling and referrals to other agencies and lends equipment.

**Infectious Diseases Clinic (IDC)**

St. Paul's Hospital  
1081 Burrard Street  
Vancouver, BC V6Z 1Y6  
Phone: 631-5062

■ Health Services

IDC offers out-patient medical and health care for persons living with HIV/AIDS.

**Jail and Detox**

100 – 828 West 10th Avenue  
Vancouver, BC V5Z 1L8  
Phone: 660-6161 Fax: 775-0808  
Laura Moore-Dempsey

■ Health Services

This service provides home visits by community health nurses, assessments for home care services and long term care.

**Legal Resource Centre**

2nd Floor – 1140 West Pender Street  
Vancouver BC V6E 4G1  
Phone: 660-4600 Fax: 660-4673

■ Legal Advice

The Centre operates the Law Line which provides telephone information and a referral service for legal information.

**Legal Services Society**

1500 – 1140 West Pender Street  
Vancouver, BC V6E 4G1  
Phone: 660-4600  
Law Line: 660-4673

■ Legal Advice  
■ Education

The Society provides referrals to legal aid offices and provides specific information over the phone through the Law Line. Law Line hours are Monday to Thursday, 10:00 a.m. to 4:00 p.m. and Friday 10:00 a.m. to 1:00 p.m. The Legal Resources Centre, staffed by a legal librarian, is open to the public weekdays 8:00 a.m. to 4:00 p.m.

**Lesbian and Gay Counselling and Consulting Service**

3527 West 19th Avenue  
Vancouver, BC V6S 1C3  
Phone: 733-7980 Fax: 733-2601  
Kathryn Templeton *and* Gail Farmer

■ Gay/Lesbian  
■ Counselling

The Service provides individual and group counselling for HIV-positive clients and their loved ones. Lectures, panels and workshops are offered to teachers, counsellors and the general public. Open 9:00 a.m. to 6:00 p.m. Call for fee information.

**Lesbian/Gay Youth Group**

Vancouver, BC  
Phone: 684-6869 or 684-5307  
Help Line: 684-6869

■ Youth  
■ Help Line  
■ Counselling

The Group offers peer counselling from 7:00 p.m. to 10:00 p.m.

**Living Through Loss Counselling Society of BC**

101 – 395 West Broadway  
Vancouver, BC V5Y 1A7  
Phone: 873-5013

■ Counselling  
Support Services  
Education

Counsellors trained in reality therapy help deal with death, divorce, poor health, separation and loss of employment. Service includes support groups for children and adults, public education on grief and loss, a library, and one-to-one work done with PWAs and their loved ones. German and French are spoken. Sliding fees set at \$50.00 per hour, \$10.00 per hour for individuals on social assistance. Hours: Weekdays 9:00 a.m. to 3:30 p.m. Evening appointments can be arranged.

**Living Wills — Jack Bell Foundation**

2703 – 2055 Pendrell Street  
Vancouver, BC V6G 1P9  
Phone: 683-7835

Advocacy

A Living Will helps the terminally ill remain in control of the medical care they will receive. Prepared when still competent, a Living Will enables people to avoid the prolongation of the dying process and retain dignity to the end of life. Phone for more information.

**May Gutteridge Community Home**

333 Powell Street  
Vancouver, BC V6A 1G5  
Phone: 683-2566  
Tyler Katz

Housing  
Health Services

May's Place is a 6-bed hospice with spaces dedicated to persons living in the final stages of AIDS.

**McLaren House Housing Society/Helmcken House**

649 Helmcken Street  
Vancouver, BC V6B 5R1  
Phone: 669-4090

■ Housing  
■ Financial Assistance

This non-profit society is dedicated to providing low-cost, independent housing to persons living with HIV/AIDS. Monthly rent is based on income. McLaren House also provides housing subsidies.

## **Mental Patients Association**

2731 West 4th Avenue  
Vancouver, BC V6J 1M2  
Phone: 738-2811 Fax: 738-4132

- Mental Health
- Housing
- Advocacy

The MPA was established in 1971 to meet the needs of ex-mental patients living in the community. It sponsors several housing programs, group homes, satellite apartments, hotel apartments, the Community Resource Centre, and the Courtworker Project.

## **Mobile Medical Outreach Project**

*See description under Vancouver Native Health Society, this section*

## **Multicultural HIV/AIDS Coalition**

c/o Pacific AIDS Resource Centre  
1107 Seymour Street  
Vancouver, BC V6B 5S8  
Phone: 681-2122 Fax: 893-2211  
TTY: 893-2215  
Henry Koo

- Education
- Support Services

MHAC is comprised of the following AIDS service organizations:

- ATISH (for South Asians)
- Grupo VIDA
- Black AIDS Network (BAN)
- Asian Support-AIDS Project (AS-AP)

These four partners have the common goal of providing education and support to their respective ethnocultural communities in this health crisis of HIV and AIDS. MHAC's primary goal is to inform the AIDS community that multiculturalism is a key determinant to HIV/AIDS intervention. The Coalition was formed to bring a voice of colour to the HIV/AIDS crisis where multiculturalism is not being addressed.

**New Hope (Narcotics Anonymous)**

1107 Seymour Street  
Vancouver, BC V6B 5S8  
Phone: 681-2122, local 250  
24-hour Info Line: 873-1018

■ Drug/Alcohol Counselling

Narcotics Anonymous meetings are held Thursdays 8:30 p.m. to 10:00 p.m. All are welcome. Drop-in 12-step program for those with HIV/AIDS.

**Oak Tree Clinic — (Women and Family HIV Centre)**

4500 Oak Street  
Vancouver, BC V6H 3N1  
Phone: 875-2212  
Marilyn Allen

■ Children  
■ Health Services  
■ Counselling  
■ Education  
■ Research

The HIV Care Unit (HCU) provides medical care for children and infants. The aim of the unit is to enable children with HIV to be cared for in their homes for as long as possible. The HCU offers counselling to patients and their families. Educational lectures and discussion groups are organized. Clinical research is conducted to develop better methods of management. Referrals can be made to HCU at the above number.

**Oxfam Global Health Project**

2524 Cypress Street  
Vancouver, BC V6J 3N2  
Phone: 738-2116 Fax: 736-9646

■ Education

The Project has a lending library for print materials including AIDS as an international development issue. Hours are irregular; call ahead. Spanish is spoken.

**Parents and Friends of Lesbians and Gays — Vancouver**

Vancouver, BC  
Phone: 255-4429  
Gertrude Stevens

■ Gay/Lesbian

**Partners Support Group for Lovers Living with HIV Disease**

6th Floor – St. Paul's Hospital  
1081 Burrard Street  
Vancouver, BC V6Z 1Y6  
Judy Kreukl, MSW (631-5072) *or*  
Cheryl Joliffe, MSW (631-5068)

■ Support Services

This group meets every Thursday from 1:00 p.m. to 2:00 p.m. in the 6th floor Conference Room.

**Partners, Friends, Parents, Caregivers**

6th Floor – St. Paul's Hospital  
1081 Burrard Street  
Vancouver, BC V6Z 1Y6  
631-5072 (Judy Kreukl, MSW) *or*  
631-5068 (Cheryl Joliffe, MSW)

■ Support Services

This group meets every Wednesday from 1:00 p.m. to 2:00 p.m. in the 6th floor Conference Room.

**People's Law School**

150 – 900 Howe Street  
Vancouver, BC V6Z 2M4  
Phone: 688-2565 Fax: 688-2566  
Joanne Taylor

■ Education

This non-profit society publishes and distributes a free 36-page booklet, *AIDS/HIV and Your Legal Rights* (printed November, 1993). The society also provides legal education materials



and seminars to the public on a variety of legal topics and in various languages. Note: We are not Legal Aid. We provide legal information and education, but not legal advice.

### **Pine Youth Clinic (Vancouver Health Department)**

1985 West 4th Avenue  
Vancouver, BC V6J 1M7  
Phone: 736-2391

- Youth
- Health Services
- Counselling

The Clinic provides free, confidential health counselling, diagnosis, treatment of sexually transmitted diseases, and psychological counselling. Phone for hours.

### **Positive Women's Network**

1107 Seymour Street  
Vancouver, BC V6B 5S8  
Phone: 681-2122 Fax: 893-2211  
TTY: 893-2215  
Help Line: 687-2437  
Marcie Summers

- Women
- Advocacy
- Support Services
- Education
- Counselling
- Help Line

The Positive Women's Network enables women with HIV/AIDS to live fulfilling lives. Working from a life-affirming perspective, PWN facilitates HIV-positive women's access to support and services. PWN offers education, support groups, peer counselling, a drop-in and a Help Line. The Drop-In Centre is staffed by HIV-positive women on Tuesdays, Wednesdays, and Thursdays from 1:00 p.m. to 4:00 p.m. Hours: Tuesday to Thursday 10:00 a.m. to 4:00 p.m.

### **Positive/Negative — The Street Project**

1 – 210 Main Street  
Vancouver, BC V6A 2S7 *or*  
1237 Richards Street  
Vancouver, BC V6B 3G4  
Phone: 669-2205 (same number at both locations)  
Pat Tucker *or* Allan Roscoe

- Counselling
- Education

The Street Project offers the services of counselling and psychotherapy to street involved people who are on the HIV/AIDS continuum or who are at high risk for HIV infection. Although most of our work is with individuals, we also see couples and families, and provide

group therapy when the need arises. Anyone can refer clients to us. Self-referrals are accepted. We do not keep a waiting list; people can expect to be seen within ten days from their initial contact.

We use the term *street involved* to describe people who are (or have been) involved in either the sex or drug trades and who have issues arising from or contributing to these activities. These typically include chemical dependency, sexual abuse, grief, gender dysphoria, etc. We provide some educational services. These are limited to other caregivers and agencies who are offering services to this client population. Pat Tucker also offers a course on the psychosocial parameters of AIDS and HIV infection at Simon Fraser University. This is a full credit course which is offered through the Department of Psychology usually once a year. There are no prerequisites. Any SFU student can register. The course usually includes about 300 students in each semester that it is offered.

### **Professional Counselling Group**

Gay and Lesbian Centre  
1170 Bute Street  
Vancouver, BC  
Phone: 684-6869  
Help Line: 684-6869

- Counselling
- Help Line

Registered clinical counsellors and social workers provide free and confidential one-hour counselling sessions to clients by appointment. The Help Line operates seven days a week from 7:00 p.m. to 10:00 p.m.

### **Reach Community Health Centre**

1145 Commercial Drive  
Vancouver, BC V5L 3X3  
Phone: 254-1354

- Health Services
- Testing
- Counselling

Reach provides medical services for all ages. HIV testing is provided for those who can't go to ATEC; others are referred to ATEC. Nutritional counselling and a pharmacy are available. A social worker offers counselling. Reach is not a free clinic; clients must have medical coverage or pay fees. Office hours: Weekdays 9:00 a.m. to 5:00 p.m. Clinic hours: Tuesdays and Thursdays 5:00 p.m. to 8:00 p.m. Services available in French, Vietnamese and Spanish.

**Richards Street Clinic**

1237 Richards Street  
Vancouver, BC V6B 3G4  
Phone: 660-6776 Fax: 775-0808  
Claire Lawrence

■ Health Services

The Clinic provides health services and street nurses.

**Safe Company (SafeCo)**

1170 Bute Street  
Vancouver, BC V5E 1Z6  
Phone: 660-7949 Fax: 775-0808  
Pager: 669-6500, ext. 43280  
Mary Lou Miller

■ Education  
■ Testing  
■ Counselling

Street nurses provide counselling and testing for HIV/AIDS and other STDs. Free condoms, lubricant and gloves are available. Information on safer sex is provided for gay men, lesbians and bisexuals.

**Speakeasy Crisis and Information Centre**

Room 100, Student Union Building  
University of British Columbia  
Vancouver, BC V6T 1W5  
Phone: 822-3777  
Crisis Line: 822-3700

■ Counselling  
■ Crisis Line

The Centre operates September to March only. It provides counselling services and a crisis line.

## **St. James Social Services**

331 Powell Street  
Vancouver, BC V6A 1G5  
Phone: 683-2566

■ Housing  
Mental Health  
Needle Exchange  
Women  
Education  
Support Services

- The housing service focuses on mental health clients of all ages and backgrounds. Facilities include Santiago Lodge, Cecilia House, May Gutteridge Community Home and Victory House. Numerous apartments are available with a focus on the independent mentally ill patient.
- The home support department provides home services to continuing care clients in the Water Street/Prior Street area.
- The department exchanges needles for IV drug users and dispenses gloves, condoms and AIDS information.
- The department provides emergency shelter to women and a broad range of family services. A client's mental health status must be verified by their doctor.

## **St. Paul's Anglican Church**

1130 Jervis Street  
Vancouver, BC V6E 2C7  
Phone: 685-6832  
April Stanley

Support Services  
Counselling

Support groups are offered for PWAs and HIV-positive persons, friends, supporters and those who have lost someone to AIDS. Groups provide a program of spiritual discovery for those in any way touched by HIV/AIDS. Individual counselling, in-service workshops and panel discussions are available with Reverend Neil Gray any time except Sunday mornings.

## **St. Paul's Hospital**

1081 Burrard Street  
Vancouver, BC V6Z 1Y6  
Phone: 682-2344 Fax: 631-5135

■ Health Services

St. Paul's Hospital provides comprehensive HIV/AIDS care. Services include:

- Infectious Diseases Clinic (*See separate listing, this section*)
- In-patient acute care, rehabilitative care and palliative care
- Extensive counselling services provided by social workers
- Medical daycare (a referral by a general practitioner is required; French and Spanish are spoken; translation service is available for other languages)

## **STAUNCH Foundation**

535 – West 10th Avenue  
Vancouver, BC V5Z 1K9  
Phone: 872-3789  
Dr. J. Z. Shen

- Health Services
- Research
- Education

The STAUNCH Foundation, a registered non-profit organization, exists to promote, conduct and assist the work of research into traditional Chinese medicine through both clinical and community initiatives; to act as an education resource for professionals at the individual level as well as at the group or conference level; to perform charitable work within Foundation guidelines; and to network with organizations promoting similar goals. The Foundation provides traditional Chinese medicine for persons living with AIDS who can't afford it.

## **STD Clinic — Vancouver**

Division of Sexually Transmitted Disease Control  
BC Centre for Disease Control  
828 West 10th Avenue  
Vancouver, BC V5Z 1L8  
Phone: 660-6161  
Resource Centre: 660-6172

- Testing
- Health Services
- Education

The STD Clinic is a free public clinic for the diagnosis and treatment of sexually transmitted disease. Hours: Monday and Friday 8:30 a.m. to 7:30 p.m.; Tuesday to Thursday 8:30 a.m. to 4:00 p.m.; Saturday 9:30 a.m. to 1:00 p.m.

An AIDS resource centre is also available. A comprehensive library of videos tapes, books, pamphlets, posters and articles is available on loan or free of charge to the public. Hours: Weekdays 8:30 a.m. to 4:30 p.m.

## **Street Youth Services**

1237 Richards Street  
Vancouver, BC V6B 3G4  
Phone: 662-8822  
Nurse: 660-6776  
Pat Tucker *or* Allan Roscoe

Youth  
■ Counselling  
■ Education

Counselling and psychotherapy are available for street people at high risk, including IV drug users and sex trade workers. Caregiver education is available for those working with street clients. This organization also makes referrals to other agencies. Two street nurses are available to provide free HIV and STD testing. Hours: Monday and Tuesday from noon to 10:00 p.m. and Wednesday, Thursday and Friday from noon to midnight. Free condoms are available.

## **Surviving Partners Support Group**

6th Floor – St. Paul's Hospital  
1081 Burrard Street  
Vancouver, BC V6Z 1Y6  
Judy Kreukl, MSW (631-5072) *or*  
Cheryl Joliffe, MSW (631-5068)

Support Services

This group meets every Thursday from 3:00 p.m. to 4:00 p.m. in the 6th floor Conference Room.

## **Tenant Assistance Program, City of Vancouver**

3rd Floor, 555 West 12th Avenue  
Vancouver, BC V5Y 1V4  
Phone: 873-7109 Fax: 873-7064  
Judy Graves

Housing  
Advocacy

The Program provides assistance with locating housing, housing resources, and gaining access to subsidized housing. Assistance is also available concerning tenancy law and advocacy. A resource person is available Wednesday evening 7:00 p.m. to 9:00 p.m. at the BC PWA Society offices. Appointments are required; phone PWA reception at 681-2122. You must bring verification of your income and a recent rent receipt.

## **Tenants' Rights Action Coalition**

Vancouver, BC  
Hot Line: 255-0546  
Toll-free: 1-800-665-1185  
Fax: 255-0772

- Advocacy
- Education

TRAC focuses on public education, assisting associations, and lobbying for law reform on tenants' rights issues. TRAC provides speakers on tenants' rights and help to tenants who want to organize groups in their building or neighbourhood. Tenants' rights booklets, pamphlets and other educational materials are available. A free clinic operates every Thursday evening from 6:00 p.m. to 9:00 p.m. at the Britannia Community Centre, 1661 Napier Street, Vancouver. No appointment is necessary. The Tenants' Rights Hot Line provides information on tenants' rights, including information on evictions, repairs, security deposits, rent increases and arbitration hearings. Hours: Weekdays (except Wednesdays) from 9:00 a.m. to 5:00 p.m.

## **Traditional Chinese Medicine Project**

535 West 10th Avenue  
Vancouver, BC V5Z 1K9  
Phone: 872-3769 Fax: 872-0679  
Steve McManus

- Health Services

TCM can be used to complement Western medicine in the management of HIV-related conditions. Patients often report improved energy levels and a reduction in the toxic side effects of Western drugs. Members are persons living with HIV/AIDS who are engaged in using the therapies of traditional Chinese medicine. All therapies are designed by a professional with emphasis on safe proven methodologies incorporating experimental yet non-toxic natural substances. Members are provided with access to herbal medicine, acupuncture, Qi Gong and professional consultation services.

## **TTY (TDD) Line — Lawyers**

4968 Victoria Drive  
Vancouver, BC V5P 3T6  
Phone: 325-2151 Fax: 325-2130  
TTY: 325-2151  
Henry Vluga

A barrister and solicitor in Vancouver with a TTY line for clients.

## **United Church of Canada**

Suite 200 – 1955 West 4th Avenue  
Vancouver, BC V6J 1M7  
Phone: 734-0434  
Reverend Brad Newcome *or* Julie Graham

- Counselling
- Education
- Advocacy

The Church provides spiritual aid and hosts seminars and workshops for HIV/AIDS caregivers. The Church is involved in education and advocacy.

## **Vancouver Crisis Centre**

Box 56  
Vancouver, BC V5T 1X4  
Phone: 872-1811 Fax: 879-6216  
Crisis Line: 872-3311

- Crisis Line
- Counselling
- Education

The Distress Line provides 24-hour telephone counselling by professionally trained volunteers to people experiencing emotional distress. Senior volunteers are on call from 6:00 p.m. to 6:00 a.m. every night of the week to provide follow up counselling to our telephone clients, and to provide support and consultation to our telephone volunteers. Round-the-clock crisis intervention is available to those with hearing or speech impairments. The Centre offers suicide prevention workshops for youth, teachers, school counsellors and parents.

## **Vancouver Friends For Life Society**

The Diamond Centre for Living  
Weeks House  
1459 Barclay Street  
Vancouver, BC V6G 1J6  
Phone: 689-5453

Friends For Life provides support to persons living with life-threatening illness. Current programs include:

- Drop-in support groups
- Closed support groups
- Creative living sessions
- Spiritual and physical fitness sessions
- Grief and crisis counselling



- Social get-togethers
- Massage and bodywork

### **Vancouver Health Department — Burrard Unit**

1770 West 7th Avenue  
Vancouver, BC V6J 4Y6  
Phone: 736-9844 Fax: 734-5918  
TTY: 736-6259

- Health Services
- Support Services

The Unit provides home visits by community health nurses and assessments for home care services and long term care.

### **Vancouver Health Department — East Unit**

2610 Victoria Drive  
Vancouver, BC V5N 4L2  
Phone: 872-2511 Fax: 872-2368

- Health Services
- Support Services

The Unit provides home visits by community health nurses and assessments for home care services and long term care.

### **Vancouver Health Department — Main Unit**

3rd Floor — 1060 West 8th Avenue  
Vancouver, BC V6H 1C4  
Phone: 736-2033 Fax: 734-7897  
Lezlie Wagman

- Education

The Health Department's Community Health Education Consultant, Lezlie Wagman, consults on the development of education, training, health promotion and policy regarding HIV/AIDS and the City of Vancouver. Hours: Weekdays 8:30 a.m. to 5:00 p.m.

**Vancouver Health Department — North Unit**

1651 Commercial Drive  
Vancouver, BC V5L 3Y3  
Phone: 253-3575 Fax: 253-2460

Health Services  
Support Services

The Unit provides home visits by community health nurses and assessments for home care services and long term care.

**Vancouver Health Department — South Unit**

6405 Knight Street  
Vancouver, BC V5P 2V9  
Phone: 321-6151 Fax: 321-5108

Health Services  
Support Services

The Unit provides home visits by community health nurses and assessments for home care services and long term care.

**Vancouver Health Department — West/Main Unit**

2110 West 43rd Avenue  
Vancouver, BC V6M 2E1  
Phone: 261-6366 Fax: 261-7220

Health Services  
Support Services

The Unit provides home visits by community health nurses and assessments for home care services and long term care.

**Vancouver Hospice Program**

Vancouver Health Department  
1060 West 8th Avenue  
Vancouver, BC V6H 1C4  
Phone: 734-1661, local 329 or 734-4373

Support Services  
Counselling  
Education

The Hospice Program provides an integrated city-wide program of direct care consultation and coordination of support services to persons with terminal illnesses and their families. Services include:

Grief counselling to families and individuals

- Information, education, consultation and support resources to care providers, agencies and the general public upon request
- Staff and volunteer education, information, referrals, materials, bereavement coordination and a personal consultation appointment with a hospice team member
- A weekly bereavement drop-in
- Direct in-home care and support

For hospice care at home, call your health unit and request Home Care Services. Direct hospice care at home is provided by health department staff, hospice volunteers and the family physician. They have the support of a specialist consultation team which includes a physician, nurse, social worker, volunteer coordinator and program assistant who provide consultation regarding individual patient care in the community hospitals or long-term care institutions.

### **Vancouver Lesbian Connection**

876 Commercial Drive  
Vancouver, BC V5L 3W6  
Phone: 254-8458

- Lesbian Community
- Support Services
- Counselling
- Testing
- Education

- The Connection provides a drop-in and resource centre for lesbians which offers referral service for legal, health, social and support services. Lay counselling is available.
- The Connection is open for evening group meetings, coming-out groups and support groups for battered lesbians, incest survivors and persons with sexual addictions.  
Confidential HIV antibody testing is available for lesbians on the second and fourth Tuesday of each month from 7:00 p.m. to 9:00 p.m. Drop in or make an anonymous appointment.
- The library is open Tuesdays and Thursdays 12:00 p.m. to 7:00 p.m. and Saturdays 12:00 p.m. to 5:00 p.m.  
Service in French, Japanese and Spanish is available.

## **Vancouver Native Health Society**

449 East Hastings Street  
Vancouver, BC V6A 1P5  
Phone: 254-9949 Fax: 254-9948  
Kathy Churchill

- First Nations
- Health Services
- Drug/Alcohol Counselling
- Education
- Support Services

The Society offers:

- Home visits on an as needed basis to residents of the Downtown Eastside/Strathcona areas who have AIDS and HIV infection
- A home care worker who ensures residents keep medical appointments and follow treatment regimes and special diets; the home care work also schedules other referrals when indicated
- Visits by a medical physician, two evenings per week, to community residents who might otherwise go without necessary medical treatment; contacts are Millie Moran and Glen Newman
- AIDS/HIV prevention education programs provided by outreach workers
- Liaison with and referrals to AIDS organizations
- Day and evening clinical services from 10:00 a.m. to 8:30 p.m.
- Alcohol and drug counselling
- Lifeskills training for the street-involved

Hours: Weekdays 8:30 a.m. to 4:30 p.m.

## **Vancouver Society for Male Survivors of Sexual Abuse**

Vancouver, BC  
682-6482

- Counselling
- Education

The Society offers individual and group therapy for male survivors of sexual abuse. Support groups are also available for family members and significant others of male survivors. An educational outreach program is targeted at both the community at large and other social service agencies. Fees are charged on a sliding scale. The Society serves men 16 years of age and over. Hours: 9:30 a.m. to 6:00 p.m. Mondays to Saturdays (answering machine 24 hours). Non-profit society; registered Canadian charity.

## **Vancouver Taxi — Taxi Services**

2205 Main Street  
Vancouver, BC  
Phone: 255-5111

■ Transportation

Cabs modified for people with disabilities are available. Modifications include a raised roof, a ramp and tie-downs to keep wheelchairs in place. Regular cab rates are charged. All trips must originate or terminate in Vancouver. Check your Yellow Pages under *Taxi* for companies in your community with similar services.

## **Vancouver Women's Health Collective**

219 – 1675 West 8th Avenue  
Vancouver, BC  
Phone: 736-5265 Fax: 736-5262

■ Women  
■ Counselling  
■ Education

The Collective offers counselling services Monday and Thursday 10:00 a.m. to 1:00 p.m., Wednesday 6:30 p.m. to 8:30 p.m. and Saturday 1:00 p.m. to 4:00 p.m. The Resource Centre Library provides a wide range of information on women's health and related topics.

## **Via Rail — Train Transportation**

Vancouver, BC  
Toll-free: 1-800-665-8630  
TTY: 1-800-268-9503

■ Transportation

Services are provided to passengers with disabilities travelling by train.

- People with speech or hearing impairments can call Via Rail's TTY line Reservia. TTY service is also available at information counters at major train stations.
- Seeing eye dogs are allowed anywhere on the train.
- Passengers with visual impairments travelling overnight are eligible for a roomette (a slightly larger sleeping compartment) for the price of a berth.
- Passengers in wheelchairs can be manually lifted on and off trains.
- When reserving tickets, passengers should make clear what service will be needed. The information will be put into your file and the train crew will be notified that you need assistance.
- Pre-boarding can also be requested.

- Transcontinental trains (Canadian and Skeena) operating through BC are equipped with wheelchair tie-downs and accessible washrooms. Local trains on Vancouver Island are not so equipped.
- The travelling companion of a person with a disability can travel for free. A medical certificate is required. Both passengers require advance reservations. The companion is responsible for the care and personal needs of the person with a disability while en route.
- Stretchers can be accommodated if advance notice is provided.

### **Victorian Order of Nurses (VON) — Richmond/Vancouver**

1645 West 10th Avenue  
Vancouver, BC V6J 2A2  
Phone: 733-6614 Fax: 733-6698

- Education
- Support Services

VON can refer nurses to a network of AIDS nursing mentors across Canada. Nursing mentors provide education and support to other nurses providing care for persons with HIV/AIDS.

### **Victory House**

391 Powell Street  
Vancouver, BC V6A 1G5  
Phone: 684-1174  
Jack

- Housing
- Health Services

Victory House is a residence for 47 semi-dependent clients which administers medicines and offers housekeeping services.

### **VIDA — Latin American Committee For HIV/AIDS Prevention and Education**

1107 Seymour Street  
Vancouver, BC V6B 5S8  
Phone: 687-3433 Fax: 893-2211  
Help Line: 687-3433  
Angelica Gutierrez (Secretary)

- Latin American
- Education
- Help Line

VIDA is composed of Latin Americans from various countries living in Vancouver. The group's objectives are to organize, mobilize, inform and educate individuals within the Latino community with respect to HIV/AIDS, so they in turn can educate others. VIDA also

networks with other HIV/AIDS organizations. Volunteers from VIDA staff the Spanish Line within the AIDS Vancouver Help Line Program on Mondays and Thursdays from 6:00 p.m. to 9:00 p.m. The answering machine is checked daily for messages.

### **VON Meals On Wheels**

1645 West 10th Avenue  
Vancouver, BC V6J 2A2  
Phone: 732-7638 Fax: 733-6698

■ Food

VON Meals On Wheels delivers hot meals to those individuals unable to shop and prepare their own meals who live in Vancouver and Richmond. In addition to food, the service offers clients social contact and an informal security check. Deliveries occur between 11:00 a.m. and 1:00 p.m. and include juice, soup, entree and dessert. A sandwich pack is available to those ordering a hot meal. The service operates weekdays and holidays. Five special meals are available, including diabetic and vegetarian meals. Hot lunches: \$4.95; sandwich packs: \$1.50. VON has a small fund available to assist those with an inability to pay, if a health need exists.

### **West Coast Mental Health Network Association**

109 – 96 East Broadway  
Vancouver, BC V5T 4N9  
Phone: 879-5101 Fax: 879-6475  
Toll-free: 1-800-470-5101

Mental Health  
■ Advocacy

This is a provincial network comprised of people who have direct experience with mental health problems who have used the resources available from the mental health system and are interested in self-help, class advocacy and lobbying.

### **Western Institute for the Deaf and Hard of Hearing**

2125 West 7th Avenue  
Vancouver, BC V6K 1X9  
Phone: 736-7391 Fax: 736-4381  
TTY: 736-2527

■ Deaf / Hard of Hearing  
Advocacy  
Support Services

This group promotes the rights and well-being of people with hearing impairments. The Western Institute for the Deaf provides ASL (American Sign Language) and Signed English interpreters either on a fee for service basis or paid through a government agency. The Institute sells and repairs a variety of devices such as TTYs, closed caption warning and alert

systems and special alarm clocks. For the hard of hearing, listening devices are provided. The Western Institute for the Deaf and Hard of Hearing is designated by Rogers Cable systems to authorize free decoders for people who are deaf or hard of hearing. There is a one-time charge of \$25.00 and you may be required to take a hearing test. This service is for people who live within the Rogers Cable area only.

## **WINGS Housing Society**

*See description under section 1, Canada – BC*

## **Women Against Violence Against Women (WAVAW)**

Box 88584  
Chinatown Postal Outlet  
Vancouver, BC V6A 4A7  
Phone: 255-6228 Fax: 225-3579  
TTY: 254-6268 or 255-6228  
Crisis Line: 255-6344

- Women
- Crisis Line
- Counselling
- Support Services
- Advocacy

WAVAW operates a 24-hour crisis line for women and offers individual counselling, support groups and advocacy for women who have been sexually assaulted. Hours: Weekdays 10:00 a.m. to 5:00 p.m.

## **Woodward Biomedical Library**

2198 Health Sciences Mall  
University of British Columbia  
Vancouver, BC V6T 1Z3  
Phone: 822-4440

- Education

The Library has medical texts and journals. A UBC library card is required for borrowing.



## **YWCA — Vancouver Housing Registry**

501 East Broadway  
Vancouver, BC V5T 1X4  
Phone: 873-1313 Fax: 684-9171  
Landlord Line: 876-7373

- Housing
- Advocacy

This housing registry is a free service sponsored by the YWCA as well as municipal and provincial governments. Its main target groups are low income families, seniors and people with disabilities. This service provides information and referrals to tenants and free listings for landlords. The group will also assist people with information about income assistance programs and groups. It provides comprehensive information about affordable housing in the City of Vancouver. Information and referrals are available to tenants by phone or on a drop-in basis. Landlords may phone in listings. The Registry also offers free housing information sessions for groups with special housing needs. An advocate is available by appointment to work with people with disabilities, including people with AIDS. Housing counsellors are available on a drop-in basis. Hours: Monday, Tuesday, Wednesday and Friday from 9:00 a.m. to 5:00 p.m.; Thursday from 2:00 p.m. to 7:30 p.m.

## **Whistler**

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### **Coast Garibaldi Health Unit — Whistler**

201 – 2011 Innsbruck  
Whistler, BC V0N 1B2  
Phone: 932-3202 Fax: 932-6953

- Provincial Health Unit

*See section 2, Provincial Health Units*

### **Whistler AIDS Prevention**

8476 Matterhorn Drive  
Whistler, BC V0N 1B8  
Phone: 938-3482 Fax: 938-3492  
Dan Greene

- Education

The agency's goal is the prevention of HIV transmission among the large population of seasonal workers.

## **White Rock**

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### **Boundary Health Unit — White Rock Centre**

1185 Centre Street  
White Rock, BC V4B 4C8  
Phone: 531-5508 Fax: 531-8020

■ Provincial Health Unit

*See section 2, Provincial Health Units*

# 10 Index

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## A

A Loving Spoonful 9-12  
 ACT UP 9-13  
 Advocacy Access Project 9-13  
 Advocacy Centre 4-7  
 AIDS Coalition to Unleash Power (ACT UP) 9-13  
 AIDS Outreach Program 9-13  
 AIDS Prince Rupert Society 5-2  
 AIDS Research Chair — St. Paul's Hospital 9-14  
 AIDS Resource Centre (BC Centre for Disease Control) 9-14  
 AIDS Society of Kamloops (ASK) 7-3  
 AIDS Testing and Evaluation Counselling (ATEC) 9-14  
 AIDS Vancouver 9-15  
 AIDS Vancouver Island 8-20  
 AIDS Vancouver Island Outreach Project 8-3  
 AIDS Vancouver Island Street Outreach Program 8-21  
 AIDS/HIV Testing Clinic Victoria — Capital Regional District 8-19  
 Alcohol and Drug TRYline 1-1  
 Alzheimer Society of BC 1-1  
 ANKORS 4-1, 4-4, 4-7, 4-10  
 Ashcroft & District Home Support Society 7-1  
 ASK 7-3  
 ATEC 9-14  
 ATISH Lesbian and Gay Network 9-17  
 Audio-Visual Health Centre 9-17

## B

BAN 9-18  
 BC Association for Community Living 1-1  
 BC Association of Indian Friendship Centres 1-2, 8-17  
 BC Bereavement Foundation 9-17  
 BC Centre for Disease Control 1-2, 9-14  
 BC Centre for Excellence in HIV/AIDS 1-2  
 BC Civil Liberties Association 1-3  
 BC Coalition of People with Disabilities 1-3  
 BC Council of Human Rights 1-3  
 BC First Nations AIDS Society 1-9  
 BC Housing Management Commission 1-4  
 BC Human Rights Coalition 1-4  
 BC Native AIDS Awareness Program 1-4  
 BC Persons With AIDS Society 1-5  
 BCPWA 1-5  
 Bereavement Foundation 9-17  
 Black AIDS Network 9-18  
 Boundary Family and Individual Services Society 4-4  
 Boundary Health Unit — Delta (Ladner) 9-4  
 Boundary Health Unit — North Delta Centre 9-5  
 Boundary Health Unit — Surrey (Cloverdale) 9-11

Boundary Health Unit — Surrey (Guildford)	9-11
Boundary Health Unit — Surrey (Ridge)	9-11
Boundary Health Unit — Surrey (Whalley)	9-11
Boundary Health Unit — White Rock Centre	9-50
Boys and Girls Club of Kelowna	7-7
Bridge Health Clinic	9-18
Burnaby Health Department	9-2
Burnaby Health Department — Volunteer Services	9-2

## C

CAISS	3-2, 3-3
Campbell River Family Services Society	8-1
Canadian HIV Trials Network	1-6
Canadian Human Rights Commission	1-6
Canadian Mental Health Association	1-7
Canadian National Institute For The Blind	1-7
Canadian PID Society	1-7
Canadian Red Cross Blood Service	1-8
Capital Regional District — Esquimalt	8-21
Capital Regional District — Ganges	8-8
Capital Regional District — Langford	8-11
Capital Regional District — Oak Bay	8-21
Capital Regional District — Saanich	8-22
Capital Regional District — Sidney	8-18
Capital Regional District — Sooke	8-18
Capital Regional District — Victoria	8-22
Care Point Medical Centre	9-19
Cariboo AIDS Information & Support Society	3-2
Cariboo Health Unit	3-2
Cariboo Health Unit — 100 Mile House	3-1
Cariboo Health Unit — Bella Coola	5-1
Cariboo Health Unit — Quesnel	3-1
Cariboo Health Unit — Williams Lake	3-3
Carrier Sekani Family Services	6-5
CDC	1-2
Central Fraser Valley Health Unit — Langley	9-5
Central Fraser Valley Health Unit — Maple Ridge	9-6
Central Fraser Valley Health Unit — Mission	9-7
Central Fraser Valley Social Group	9-1
Central Fraser Valley Union Board of Health	9-6
Central Kootenay Health Unit — Castlegar	4-1
Central Kootenay Health Unit — Fruitvale	4-3
Central Kootenay Health Unit — Grand Forks	4-4
Central Kootenay Health Unit — Greenwood	4-5
Central Kootenay Health Unit — Kaslo	4-6
Central Kootenay Health Unit — Nakusp	4-6
Central Kootenay Health Unit — Nelson	4-7
Central Kootenay Health Unit — Trail	4-9
Central Okanagan Hospice Association	7-5
Central Vancouver Island Crisis Society	8-12
Central Vancouver Island Health Unit — Duncan	8-6
Central Vancouver Island Health Unit — Ladysmith	8-10
Central Vancouver Island Health Unit — Lake Cowichan	8-10
Central Vancouver Island Health Unit — Nanaimo	8-12
Central Vancouver Island Health Unit — Parksville	8-14

Central Vancouver Island Health Unit — Port Alberni 8-15  
 Central Vancouver Island Health Unit — Ucluelet 8-19  
 Centre for Disease Control 1-2  
 Centre for Excellence 1-2  
 Child and Youth Planning Advocacy Network 9-19  
 Chilliwack Community Services 9-3  
 Chinese Medicine 9-39  
 Christ Alive Metropolitan Community Church of Vancouver 9-19  
 Citizen Advocacy Society 8-22  
 Civil Liberties 1-3  
 CLAS 9-20  
 CLAS — Mental Health Law Program 9-9  
 Clothing 8-3  
 CMHA 1-7  
 CNIB 1-7  
 Coast Garibaldi Health Unit — Gibsons 8-8  
 Coast Garibaldi Health Unit — Pemberton 9-9  
 Coast Garibaldi Health Unit — Powell River 8-17  
 Coast Garibaldi Health Unit — Sechelt 8-18  
 Coast Garibaldi Health Unit — Squamish 9-10  
 Coast Garibaldi Health Unit — Whistler 9-49  
 Coast Garibaldi Union Board of Health 8-9  
 Community Legal Assistance Society 9-20  
 Continuing Care — Ministry of Health 1-8  
 Cowichan Home Support Society 8-7  
 Cowichan Valley AIDS Network Society 8-6  
 Crabtree Corner (YWCA) 9-20  
 Crisis and Counselling Centre 3-3  
 Crisis Intervention Society 6-5  
 Crisis Line — Abbotsford 9-7  
 Crossroads Crisis Centre — Courtenay 8-3  
 CYPAN 9-19

## D

DAWN 1-8  
 Deaf, Hard of Hearing and Deaf Blind Well-Being Program 9-21  
 Dental Profession Advisory Program 9-21  
 DEYAS 9-21  
 Disabled Needs Committee — Kootenay Boundary Regional District 4-9  
 Disabled Persons Society of Dawson Creek 6-2  
 Disabled Women's Network of BC 1-8  
 Downtown Eastside Youth Activities Society 9-21  
 Drake Youth Clinic 9-22  
 Drug/Alcohol Counselling 1-1  
 Duncan Health Unit — Branch Office 8-7  
 Dze L K'Ant Friendship Centre Society 6-8

## E

East Kootenay Health Unit — Cranbrook 4-2  
 East Kootenay Health Unit — Creston 4-2  
 East Kootenay Health Unit — Elkford 4-8  
 East Kootenay Health Unit — Fernie 4-3  
 East Kootenay Health Unit — Golden 4-3  
 East Kootenay Health Unit — Invermere 4-5

East Kootenay Health Unit — Sparwood 4-9  
 East Kootenay Health Unit — Kimberley 4-6  
 East Vancouver Vietnamese Clinic 9-22

**F**

Family Services Association 7-3  
 Family Support Institute 9-22  
 Financial Assistance 1-5, 1-9, 1-11, 1-12, 1-13, 1-14, 5-3, 8-4, 8-20, 8-24, 9-15, 9-29  
 First Nations 1-2, 1-4, 1-9, 3-2, 6-5, 6-6, 7-14, 8-15, 8-17, 8-21, 9-17, 9-44  
 First Nations AIDS Society 1-9  
 Food 5-3, 7-15, 7-16, 8-2, 8-3, 8-12, 8-15, 8-24, 9-15, 9-22, 9-24, 9-47  
 Food Bank 9-24  
 Food Bank — Courtenay 8-3  
 Food Bank — Westbank 7-16  
 Fort St. John Crisis Line 6-3  
 Franciscan Sisters of the Atonement 9-22  
 Fraser Lake Crisis Line and Drop In Centre 6-4  
 Fraserside Community Services Society 9-8  
 Friends For Life Society 9-40  
 Funeral arrangements 1-12

**G**

GAIN 1-13  
 GALA North Gay and Lesbian Association 6-5  
 GAVA 9-23  
 Gay Asians of Vancouver Area (GAVA) 9-23  
 Gay/Lesbian 4-4, 5-3, 6-5, 7-7, 8-4, 8-8, 8-12, 8-16, 8-20, 9-6, 9-13, 9-15, 9-17, 9-19, 9-28, 9-32  
 Greater Vancouver Association for the Deaf 9-23  
 Greater Vancouver Citizen Advocacy Society 9-23  
 Greater Vancouver Food Bank Society 9-24  
 Greater Vancouver Mental Health Services — Community Care 9-24  
 Greater Victoria Citizen Advocacy Society 8-22  
 Grupo VIDA 9-46  
 GVMHS 9-24

**H**

Healing Circle 9-25  
 Healing Our Spirit 1-9  
 Health and Welfare Canada 1-9  
 Health Canada 1-10  
 Health Promotion and Social Development 1-10  
 Help Line 1-2, 7-5, 8-20  
 Hemophilia 1-10, 8-13  
 Hepatitis B 7-6  
 HIV Trials 1-6  
 Home Nursing Care — Victoria — Capital Regional District 8-22  
 Home Support Society — Denman and Hornby 8-10  
 Homecare (Vancouver Health Department) — Burrard Unit 9-25  
 Homecare (Vancouver Health Department) — East Unit 9-25  
 Homecare (Vancouver Health Department) — North Unit 9-26  
 Homecare (Vancouver Health Department) — South Unit 9-26  
 Homecare (Vancouver Health Department) — West Main Unit 9-26  
 Hospice Program 9-42

Hospice Society — Campbell River 8-1  
 Hospice Society — Comox Valley 8-4  
 Housing 1-4, 1-16, 4-9, 5-3, 7-5, 7-13, 9-29, 9-30, 9-36, 9-38, 9-46, 9-49  
 Howard House 7-13  
 Human Rights 1-3, 1-4, 1-6, 1-11  
 Human Rights Council of BC 1-11

**I**

ICBC 1-11  
 IDC 9-27  
 Income Assistance — Ministry of Social Services 8-4  
 Indian Friendship Centres 1-2, 8-17  
 Infectious Diseases Clinic (IDC) 9-27  
 Insurance Corporation of BC 1-11  
 Island Deaf and Hard of Hearing Centre 8-23  
 Island Gay and Lesbian Society Counselling — Cowichan 8-8  
 Island Gay Society Counselling — Comox Valley 8-4  
 Island Gay Society Counselling — Nanaimo 8-12

**J**

Jail and Detox 9-27  
 Justice Institute of BC 1-12

**K**

Kamloops Home Support Services Association 7-3  
 KARES 7-5  
 Kelowna AIDS Resources, Education and Support Services 7-5  
 Kelowna Boys and Girls Club 7-6  
 Kelowna Community Resources 7-6  
 Kelowna Downtown Health Unit 7-6  
 Kelowna Drug and Alcohol 7-7  
 Kelowna Home Support 7-7  
 Kelowna Street Nurse (Boys and Girls Club of Kelowna) 7-7  
 KIRO Manor 4-9

**L**

L&G of Meadow Ridge 9-6  
 Lake Cowichan Kaatza Health Unit 8-11  
 Latin American 9-46  
 Legal Advice 1-5, 5-2, 8-2, 9-6, 9-9, 9-20, 9-27  
 Legal Aid — Campbell River 8-2  
 Legal Aid — Prince Rupert 5-2  
 Legal Resource Centre 9-27  
 Legal Services Society 9-27  
 Legal Services Society — North Island Legal Aid 8-2  
 Lesbian and Gay Counselling and Consulting Service 9-28  
 Lesbian/Gay Youth Group 9-28  
 Living Through Loss Counselling Society of BC 9-28  
 Living Wills — Jack Bell Foundation 9-29  
 Lower Mainland Purpose Society for Youth and Families 9-8

**M**

- Male Survivors of Sexual Abuse 9-44  
 Man To Man 9-16  
 May Gutteridge Community Home 9-29  
 May's Place 9-29  
 MCC 9-19  
 McLaren House Housing Society/Helmcken House 9-29  
 Meals On Wheels 9-47  
 Meals on Wheels — Campbell River 8-2  
 Meals on Wheels — Nanaimo 8-12  
 Meals on Wheels — Port Hardy 8-15  
 Meals On Wheels — Prince Rupert 5-3  
 Medical Services Plan 1-12  
 Memorial Society of British Columbia 1-12  
 Mennonite Central Committee 9-4  
 Mental Health 1-1, 1-7, 1-13, 8-4  
 Mental Health Centre — Courtenay 8-4  
 Mental Health Services — Ministry of Health 1-13  
 Mental Patients Association 9-30  
 Metropolitan Community Church 9-19  
 Mid-Island AIDS Society 8-14  
 Mid-Island Contact Group 8-13  
 Mid-Island Hospice Society 8-13  
 Ministry of Social Services 1-13  
 Ministry of Social Services and Housing — Prince Rupert 5-3  
 Mission Crisis Centre 9-7  
 Mobile Medical Outreach Project See Vancouver Native Health Society  
 MSP 1-12  
 Multicultural HIV/AIDS Coalition 9-30

**N**

- NADAC 8-13  
 Nanaimo & District AIDS Collective 8-13  
 Nanaimo and Area Resource Services for Family — Street Outreach Program 8-13  
 Nanaimo and District Home Support Association 8-14  
 Narcotics Anonymous 9-31  
 Native AIDS Awareness Program 1-4  
 Native Friendship Centre 3-2  
 Native Health Society 9-44  
 Needle Exchange 3-2, 5-2, 6-6, 7-4, 7-6, 7-7, 7-14, 8-5, 8-13, 8-20, 8-21, 9-3, 9-12, 9-21, 9-36  
 Nelson and District Home Support Services Society 4-7  
 Nelson Community Services Centre 4-8  
 New Hope (Narcotics Anonymous) 9-31  
 New Westminster Health Unit 9-8  
 New Westminster STD/AIDS Testing Clinic 9-8  
 NOHA 7-13  
 North Island AIDS Coalition 8-5  
 North Island Crisis and Counselling Centre Society 8-15  
 North Island Gay and Lesbian Support Group 8-16  
 North Okanagan Handicapped Association 7-13  
 North Okanagan Health Unit — Armstrong 7-1  
 North Okanagan Health Unit — Enderby 7-2  
 North Okanagan Health Unit — Lumby 7-10  
 North Okanagan Health Unit — Revelstoke 4-8



North Okanagan Health Unit — Salmon Arm 7-12  
 North Okanagan Health Unit — Sicamous 7-12  
 North Okanagan Health Unit — Vernon 7-13  
 North Okanagan Union Board of Health 7-14  
 North Okanagan Youth and Family Services Society 7-14  
 North Shore Health Department 9-9  
 Northern Interior Health Unit — Burns Lake 6-1  
 Northern Interior Health Unit — Fort St. James 6-3  
 Northern Interior Health Unit — Fraser Lake 6-4  
 Northern Interior Health Unit — Mackenzie 6-5  
 Northern Interior Health Unit — McBride 6-4  
 Northern Interior Health Unit — Prince George 6-6  
 Northern Interior Health Unit — Valemount 6-9  
 Northern Interior Health Unit — Vanderhoof 7-15  
 Northern Interior Union Board of Health 6-6  
 Nuu-Chah-Nulth Health Board 8-15

## O

Oak Bay Volunteer Services 8-23  
 Oak Tree Clinic — (Women and Family HIV Centre) 9-31  
 Office of the Ombudsman 1-13  
 OGLO 7-7  
 Okanagan Gay/Lesbian Organization 7-7  
 Ombudsman 1-13  
 Outreach Health Services — Kelowna 7-8  
 Oxfam Global Health Project 9-31

## P

PARC Avenue Grocery 9-15, 9-24  
 Parents and Friends of Lesbians and Gays — Vancouver 9-32  
 PARIS 1-14  
 Partners Support Group for Lovers Living with HIV Disease 9-32  
 Partners, Friends, Parents, Caregivers 9-32  
 Peace River Health Unit — Chetwynd 6-1  
 Peace River Health Unit — Fort Nelson 6-2  
 Peace River Health Unit — Fort St. John 6-3  
 Peace River Health Unit — Peace River 6-2  
 Pelvic Inflammatory Disease 1-7  
 People's Law School 9-32  
 People in Need Crisis Centre 7-15  
 Pet Pal Program 9-16  
 PFLAG 9-32  
 Pharmacare — Ministry of Health 1-14  
 Phoenix Centre 7-4  
 PID 1-7  
 Pine Youth Clinic (Vancouver Health Department) 9-33  
 Positive Women's Network 9-33  
 Positive/Negative — The Street Project 9-33  
 Prince George AIDS Prevention Program 6-6  
 Prince George AIDS Society 6-7  
 Prince George Native Friendship Centre 6-6  
 Prince Rupert Gay Group 5-3  
 Prince Rupert Home Support 5-3  
 Professional Counselling Group 9-34

Progressive AIDS Research and Information Society 1-14  
 Project Sustain 9-15  
 Public Health — Rutland 7-8  
 PWA Society 1-5  
 PWA Wellness Centre 8-24

## Q

Queen Charlotte Islands Health Care Society 5-1  
 Quesnel 3-1  
 Quesnel Contact Line and Centre 3-1  
 Quesnel Tillicum Society / Native Friendship Centre 3-2  
 Questor Project 1-15

## R

Reach Community Health Centre 9-34  
 Red Cross 1-8  
 Refugees/New Immigrants 9-18  
 Richards Street Clinic 9-35  
 Richmond Health Department 9-10  
 Ridge-Meadows Legal Services — Maple Ridge 9-6  
 Right to Die Society of Canada 1-15

## S

Saanichton 1-2  
 Safe Company (SafeCo) 9-35  
 Salvation Army Food Bank 7-15  
 Skeena Health Unit — Prince Rupert 5-3  
 Skeena Health Unit — Stewart 5-2  
 Skeena Union Board of Health 6-8  
 South Asian Community 9-17  
 South Central Health Unit 7-2  
 South Central Health Unit — Ashcroft 7-1  
 South Central Health Unit — Barrière 7-2  
 South Central Health Unit — Clearwater 6-1  
 South Central Health Unit — Kamloops 7-4  
 South Central Health Unit — Lillooet 7-9  
 South Central Health Unit — Logan Lake 7-9  
 South Central Health Unit — Merritt 7-10  
 South Central Health Unit — North Kamloops 7-4  
 South Okanagan Health Unit — Kelowna 7-8  
 South Okanagan Health Unit — Keremeos 7-9  
 South Okanagan Health Unit — Oliver 7-10  
 South Okanagan Health Unit — Osoyoos 7-11  
 South Okanagan Health Unit — Penticton 7-11  
 South Okanagan Health Unit — Rutland 7-11  
 South Okanagan Health Unit — Summerland 7-12  
 South Okanagan Health Unit — Westbank 7-16  
 Speakeasy Crisis and Information Centre 9-35  
 St. James Social Services 9-36  
 St. Paul's Anglican Church 9-36  
 St. Paul's Hospital 9-36  
 STAUNCH Foundation 9-37  
 STD Clinic — Vancouver 9-37

STDs 7-6, 7-8  
 STOP 8-21  
 Street Clinic 7-4  
 Street Health Outreach STD/HIV/AIDS Prevention Program 9-12  
 Street Outreach Program 8-21  
 Street Youth Services 9-38  
 Surrey Reconnect Services for Street Kids 9-12  
 Surviving Partners Support Group 9-38

**T**

Taxi Services 9-45  
 Tenant Assistance Program, City of Vancouver 9-38  
 Tenants' Rights Action Coalition 9-39  
 TRAC 9-39  
 Traditional Chinese Medicine Project 9-39  
 Train Transportation 9-45  
 Transportation 6-2, 7-13, 8-23, 9-45  
 TRYline • 1-1  
 TTY (TDD) Line — Lawyers 9-39  
 Tuberculosis 1-2, 1-15

**U**

United Church of Canada 9-40  
 Upper Fraser Valley Health Services Society 9-3  
 Upper Fraser Valley Health Unit — Abbotsford 9-1  
 Upper Fraser Valley Health Unit — Agassiz 9-1  
 Upper Fraser Valley Health Unit — Chilliwack 9-3  
 Upper Fraser Valley Health Unit — Hope 9-5  
 Upper Island Health Unit — Alert Bay 8-1  
 Upper Island Health Unit — Campbell River 8-2  
 Upper Island Health Unit — Comox 8-6  
 Upper Island Health Unit — Courtenay 8-5  
 Upper Island Health Unit — Gold River 8-9  
 Upper Island Health Unit — Port Alice 8-16  
 Upper Island Health Unit — Port Hardy 8-16  
 Upper Island Health Unit — Port McNeill 8-16  
 Upper Island Health Unit — Tahsis 8-9  
 Upper Island Union Board of Health 8-5  
 Upper Room Mission Food Bank 7-16

**V**

Vancouver Crisis Centre 9-40  
 Vancouver Friends For Life Society 9-40  
 Vancouver Health Department — Burrard Unit 9-41  
 Vancouver Health Department — East Unit 9-41  
 Vancouver Health Department — Main Unit 9-41  
 Vancouver Health Department — North Unit 9-42  
 Vancouver Health Department — South Unit 9-42  
 Vancouver Health Department — West/Main Unit 9-42  
 Vancouver Hospice Program 9-42  
 Vancouver Housing Registry 9-49  
 Vancouver Lesbian Connection 9-43  
 Vancouver Native Health Society 9-44

Vancouver Society for Male Survivors of Sexual Abuse 9-44  
Vancouver Taxi — Taxi Services 9-45  
Vancouver Women's Health Collective 9-45  
VARCS 8-25  
Via Rail — Train Transportation 9-45  
Victoria AIDS Respite Care Society 8-25  
Victoria PWA Society — Capital Region 8-24  
Victorian Order of Nurses (VON) — Richmond/Vancouver 9-46  
Victory House 9-46  
Vietnamese Community 9-22  
VLC 9-43  
VON 9-46  
VON Meals On Wheels 9-47

**W**

WAG 1-16  
WAVAW 9-48  
West Coast Mental Health Network Association 9-47  
West Kootenay Handicapped Society — Castlegar 4-1  
West Kootenay/Boundary AIDS Network Outreach Support Society 4-1, 4-4, 4-7, 4-10  
Western Institute for the Deaf and Hard of Hearing 9-47  
Whistler AIDS Prevention 9-49  
WINGS Housing Society 1-16, 8-25  
Women 1-7, 1-8, 4-4, 6-6, 7-14, 8-20, 8-25, 9-15, 9-33, 9-36, 9-45, 9-48  
Women's Health Collective 9-45  
Women Against Violence Against Women (WAVAW) 9-48  
Women and AIDS Support Group — Capital Region 8-25  
Woodward Biomedical Library 9-48  
World AIDS Group of BC 1-16

**Y**

Youth 4-4, 7-14, 9-8, 9-13, 9-19, 9-21, 9-22, 9-28, 9-33, 9-38  
YWCA 9-20  
YWCA — Vancouver Housing Registry 9-49

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