

## **INFORMATION, REFERRAL AND ADVOCACY**

### **REGULATORY BODIES**

Health care providers have their own organizations that decide standards for health care, policy and licensing. These organizations are called regulatory bodies. Their purpose is to protect the public but also to guide and supervise their members, who are the health care providers. Most of these organizations have a similar structure. They have a group of elected or appointed members called a Council, an elected Executive Council (President, Vice President and Treasurer), and different committees such as the Inquiry Committee and the Finance Committee. They serve the public by setting standards for quality of care, by giving referrals and information, by handling complaints and finding solutions for those complaints, and by disciplining their members when needed. If you have questions, concerns, or need referrals, don't hesitate to call these organizations.

<b>Association of Dental Surgeons of BC</b>	608-0608 www.adsbc.bc.ca
<b>BC Association of Clinical Counsellors</b>	1-800-909-6303 www.bc-counsellors.org
<b>BC Naturopathic Association*</b>	736-6646 www.bcna.ca
<b>College of Naturopathic Physicians of BC</b>	688-8236 www.cpnbc.bc.ca
<b>College of Occupational Therapists of BC</b>	1-888-876-8616
<b>College of Pharmacists of BC</b>	733-2440 www.collpharm.bc.org
<b>College of Physical Therapists of BC</b>	730-9193
<b>College of Physicians and Surgeons of BC</b>	733-7758 Lower Mainland: 1-800-461-3008 Sexual Complaints Hotline: 1-800-661-9701 www.cpsb.ca
<b>College of Psychologists of BC</b>	736-6164 www.collegeofpsychologists.bc.ca
<b>College of Registered Psychiatric Nurses of BC</b>	944-4941
<b>Massage Therapists' Association of BC</b>	873-4467
<b>Midwives Association of BC</b>	736-5976
<b>Registered Nurses Association of BC</b>	736-7331

\* Provides referrals only. To make a complaint or ask a question, call the corresponding college.