



Education: Health Promotion and Community Development

- *Infoline* (1-800-665-2437) provides information about HIV/AIDS, safer sex, HIV testing or transmission, STDs, harm reduction, etc. The confidential calls are administered by trained volunteers and staff.
- *Speakers Bureau* arranges HIV/AIDS and related presentations (by appointment) for schools, workplaces, and community or religious organizations. Speakers address a variety of topics and present to a wide range of audiences, including children as young as five.
- *Information* on HIV/AIDS and related issues is displayed at health fairs and other public forums.
- AVI's extensive collection of material regarding HIV/AIDS and related issues is available to the public through our *Resource Centre*. Please call for hours of operation.
- *The Men's Wellness Program* offers support, information and outreach to men who have sex with men (in order to reduce their risk of infection) as well as HIV+ gay or bisexual men.
- AIDS Vancouver Island's Nanaimo office provides *education services* to the Cowichan Valley, Greater Nanaimo area and more remote communities, including some Gulf Islands.
- *Education information, resources, presentations and displays* can be requested through the Education Worker based in the Nanaimo office and the Health Promotion Educator in the Victoria office.



Direct Services - Positive Wellness Program

- Short-term, solution-focused *counselling* is offered by appointment and on a drop-in basis.
- *Advocacy* assistance regarding income security, housing, legal, and family issues is provided.
- *Referrals* are made to community resources, professionals, agencies and institutions (e.g. drug and alcohol services, legal aid, etc.)
- *Drop-In* offers refreshments (9am-1pm) and a nutritious lunch for people with HIV/AIDS (noon-1pm).
- The *Positive Wellness Program* offers programming for HIV+ clients, their family and friends.
- Some *financial assistance* is available through the Emergency Assistance and Complementary Health funds as well as the provincial bus pass subsidy.
- The Counsellor based out of the Nanaimo office also offers *counselling, support, advocacy and financial assistance* to HIV+ clients, their friends and family in the Cowichan Valley, Greater Nanaimo area and surrounding regions.



Direct Services - Street Outreach Services (SOS)

- *SOS* offers needle exchange and health promotion/harm reduction information in addition to relevant programming (acupuncture, Christian drug and alcohol support group, art therapy, etc) and a drop-in.
- Anonymous HIV, Hep C, Pregnancy and STD testing is provided on-site by the *Capital Health Region Street Nurse Program*. Vaccinations, referrals and other services also available.
- The *Hepatitis C Outreach Services* offer peer support, information and referrals to individuals infected with Hep C or at risk of infection. The project also trains individuals in prisons and in the street community to be Hep C peer educators.
- Street Outreach Services also runs the *Cowichan Valley Mobile Needle Exchange*, which is based out of Duncan.



Volunteers

- Extensive *volunteer training* provides information on HIV/AIDS and related psycho-social issues, determinants of health, harm reduction, confidentiality, communication, skills building and values clarification.
- Volunteer Services supports clients in the Nanaimo and Victoria areas who express an interest in "giving back" to the agency, providing them with valuable training and unpaid work experience.
- Volunteers are integral to AVI, providing support to the Speakers Bureau and Infoline; fundraising and special events; and Street Outreach Services. Volunteers also perform office and reception duties and serve on committees as well as the AVI's Board of Directors.

Health Promotion/Prevention 2003-2004

<i>Speaking Engagements:</i>	288
- Schools:	228
- Professional/Community Groups:	60
 <i>Infoline - # of calls received:</i>	736
- Victoria:	666
- Nanaimo:	70

Care, Treatment and Support 2003-2004

<i>Positive Wellness Program</i>		<i>Street Outreach Services</i>	
# Counselling sessions:	606	# Needles received:	899,090
# Lunches served:	8,060	# Needles given out:	814,023
# Crisis grants dispensed:	87	# Condoms distributed:	119,456
# Referrals (made by AVI):	792	Total # registered clients:	6,741
# Referrals (made to AVI):	148	Total # active clients:	2,109